

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Grievance No.PGC/2019/A.II/Power/06

Date of hearing: 22.10.2019

Complainant : Shri Amit – Absent

Respondent : Principal Secretary (Power),  
Govt. of NCT of Delhi.  
Shri Rajan Kumar,  
A.M. TPDDL - Present.

**1.**

**Brief facts of the case.**

1.1 Shri Amit has filed a grievance in PGC with regard to shifting of pole existing in front of his house at H-3, Budh Vihar, Phase-1, Delhi due to which he is facing lots of problems.

1.2 The complainant is not present.

**2. Facts emerged during the proceedings**

2.1 Shri Rajan Kumar , Asstt. Manager, is present and has submitted an ATR which is taken on record. He stated that the site was revisited in the presence of complainant on 16.10.2019 as per direction of PGC and following observations had been made.

“It has been found that the minimum clearance of 1.2 mtrs (as per CEA rule) has been breached by the applicant through illegal extension of his premises near TPDDL’s electrical network. Encroachment notice has already been served to the consumer on his unsafe act during construction and the same was forward to SDM court for action.

He also informed that as per CEA (Measures relating to Safety and Electric Supply) Regulations 2010, no building can be constructed under existing overhead lines and the required minimum safety clearance between the premises and Tata Power –DDL’s network (up to voltage level 11 KV) is 1.2 meters, which is not maintained due to unauthorised construction at the applied premises by the applicant.

He also informed the complainant that as per DERC Supply Code and Performance Standards, Regulations 2017 clause 11 (2) (IV) states that we can not sanction the load , if upon inspection, we finds the energization would be violation of any provision of Act, Electricity Rules, Regulations or any other requirement.

He further stated that the connected DT (Distribution Transformer) with the premises is overloaded, therefore they are not able to release any further connections from this DT.

However, schemes were prepared for new DT, but could not be executed due to space unavailability and public hindrance. They have already flagged this issue with Hon’ble MLA and MP and other concerned authorities of the area for helping us to provide space.

### **3. Directions**

3.1 The Commission observes that connection can be released only after removal of illegal extension as per DERC guidelines, by the complainant and only after installation of new Distribution Transformer (DT) for which the Tata Power authorities had already approached to the Hon’ble MLA and MP to make the space available of the same.

3.2 With this observation the Commission has decided to close the case.

( SANJEY PURI )  
MEMBER(PGC)

No.PGC/2019/A.II/Power/06

Dated:

**Copy to:**

- 1** The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8<sup>th</sup> Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
- 2** Ms. C.M.Middha. Head of Group, PA & LS TPDDL, CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.
- 3** HOG (Consumer Experience Management),Tata Power DDL, Cencare Building Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.
- 4** Shri Amit