

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 22nd Oct., 2019

Complainant : Sh. Bhagwati Prasad,
Respondent : Deputy Commissioner (Karol Bagh Zone), North DMC,
Grievance No. : PGC/2019/MCD/21

1. Brief facts of the complaint

Sh. Bhagwati Prasad has filed a grievance in PGC on 29.03.2019 for non-payment of terminal benefits after retirement on 31.12.2018 from Horticulture Department of Karol Bagh Zone.

2. Proceedings in the Public Grievances Commission

The PGC has convened six hearings in the matter so far and in the hearing held on 22.10.2019, the following are present:

Complainant : Present
Respondent : Absent

3. Relevant facts that emerged during the hearing

3.1 None present from the North DMC but a status report has been submitted by the Accounts Officer, Pension, North DMC stating that the pension has already been admitted and sent to the Punjab National bank vide letter dated 15.03.2019. Accordingly, bank has started pension @ Rs. 17500/- PM from the month of September, 2019 with pension arrears w.e.f. Jan. 2019 to Aug. 2019 of Rs. 1,56,800/- which will be credited to pensioner account when pension funds are released by NDMC.

3.2 Complainant present in the hearing informed that he has also not received arrears of 6th & 7th CPC.

4. Recommendations of the PGC

Accounts Officer, Karol Bagh Zone is directed to take note of para 3.2 above and direct the concerned officers for release of the outstanding dues, if not paid earlier.

With the above directions in the matter the case stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/MCD/21/

Dated :

Copy to:

1. Accounts Officer, Karol Bagh Zone, North DMC, MCD Building, Ground Floor, Anand Parvat, New Delhi – 110005
2. Sh. Bhagwati Prasad Sharma