

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated**  
**25.9.97**

Date of hearing: 01.10.2019

Complainant : Sh.Shiv Ram.

Respondent : The Director,  
Dte.of Education, GNCTD.  
Through Sh. Mohd. Iqbal,  
Head of School,  
GBSSS, Zeenat Mahal,  
Kamla Market  
Ms. Alka Hasija, ASO – Present.

Grievance No. : PGC/2019/Annx-II/Edn./10

**1. Brief facts of the complaint**

1.1 Shri Shiv Ram has filed a grievance petition before Public Grievances Commission, aggrieved by non-grant of Illrd MACP, Leave Encashment of LTC, arrears of payment of re-employment and pay fixation. The complainant has not been given Illrd MACP w.e.f. 29<sup>th</sup> July, 2010 and its subsequent arrears, non-payment of encashment of Earned Leave while availing LTC from 11 - 23 September, 2010 for visiting Dehradun, non-payment of salary on re-employment w.e.f. 1.10.2010 to 05<sup>th</sup> September, 2012 and the difference of pay in pay fixation arrear from October, 2009. He requested for instructions to Directorate of Education, GNCT of Delhi for necessary action and expeditious order by the department.

**2. Facts emerged during the proceedings.**

2.1 Sh. Mohd. Iqbal, Head of School, Govt. Boys Sr.Sec.School, Zeenat Mahal, Kamla Market, Delhi filed a report. The same has been taken on record. It is stated that:-

**1. Refixation of Pay**

(a) MACP-III : Salary arrears w.e.f. 29.07.2010 to 30.09.2010 amounting to Rs.2903/- have been credited to Bank Account of Shri

Shiv Ram, TGT(retd.) on 25/09/2019 vide Bill No.APB-86 dated 05/09/2010.

(b) Re-fixation of pay for re-employment: The pay for the duration of re-employment w.e.f. 01.10.2010 to 05.09.2012 amounting to Rs.80,798/- vide Bill No. APB-102 has been prepared and will be submitted to the PAO-XV today i.e. 1.10.2019.

(c) Revision of Pension: Pension Payment Order(PPO) will be issued by the PAO-XV on 01<sup>st</sup> October, 2019 and amount of Commutation, DCRG and Pension arrears will be credited shortly.

## 2. Leave Encashment

It is informed by HOS, GBSSS, Zeenat Mahal, that Sh. Shiv Ram, TGT, retired on 30.9.2010. He has already received a payment against 300 days Earned Leave Encashment. With regard to 10 days Leave Encashment of LTC w.e.f. 11.09.2010 to 23.09.2010 from Delhi to Dehradun and back, it is stated that the complainant in his letter dated 25.8.2010 had not mentioned 10 days leave encashment. Now, he has applied for 10 days leave encashment of that period. As per record, no leave encashment is due and the status of the case is clear. Copy of the noting sheet has also been filed with the report.

2.2. The complainant is not present.

## 3. Directions :

3.1 The complainant on the last date of hearing was satisfied over action taken by the respondent department with regard to pay fixation for grant of MACP-III, re-fixation of pay for re-employment & revision of pension.

3.2 The Head of School, Govt. Boys Sr.Sec.School, Zeenat Mahal, also assured that the bill of the outstanding payments will be submitted to PAO-XV, GNCTD, today i.e. 1.10.2019, and the arrears will be credited shortly.

3.3 The only claim of the complainant with regard to release of 10 days leave encashment on LTC has also been examined by the respondent department and have conveyed that the same can not be acceded to, as per rules. Copy of noting portion of the file in which the case of the complainant has been dealt has also been produced with the order.

3.4 Director (Education), GNCTD is requested to ensure release of the outstanding dues of the complainant, as assured by the Head of School.

3.5 The Dy. Director of Education, Central District, GNCT of Delhi and Sh. Mohd. Iqbal, Head of School, Govt. Boys Sr. Sec. School, Zeenat Mahal, Kamla Market, shall coordinate with concerned Pay & Accounts Office to **ensure release of outstanding payment of the complainant, as mentioned above, within one week from today positively. A confirmation report to this effect be filed in the Commission.**

3.6 The complainant is advised to intimate the Commission about receipt of his outstanding dues.

3.7 With the above observations, the case of the complainant stands disposed of in this Commission.

( MRS. MADHU SHARAN )  
MEMBER (PGC)

No PGC/2019/Annx-II/Edn./10

Date :

**Copy to :-**

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Dy. Director of Education, Central District, GNCT of Delhi, Plot No.5, Old Mahila College Building, Jhandewalan, Karol Bagh, New Delhi.
3. Sh. Mohd Iqbal, H.O.S, Govt. Boys Sr. Sec. School (ID No.2127004), Zeenat Mahal, Kamla Market, Delhi-110003.
4. Sh. Shiv Ram.