

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website: www.pgc.delhigovt.nic.in Email: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 25.09.2019

Complainant : Sh. Rakesh Sharma - Present.

Respondent : The Director,
Dte.of Education, GNCTD.
Through Shri Anurag Yadav,
Dy.Director of Education, Zone-20.
Sh. Pawan Kumar, Lab. Asstt.
S.D. Co-Ed.Sec.School.

Sh.Mohan Chander Bhatt,
Sr.Assistant, PAO-II, GNCTD – Present.

Grievance No. : PGC/2018/A.II/Edn./15/

1. Brief facts of the complaint

1.1 Shri Rakesh Sharma has filed a grievance petition before Public Grievances Commission on 5.10.2018, aggrieved by non-receipt of his pension & other terminal benefits even after a lapse of nine months from Sri Sanatan Dharm Co-Ed.Sec.School, from where he retired as Yoga Teacher on 31.1.2018. He has requested for Commission's intervention for direction to the respondent department for taking needful action.

2. Facts emerged during the proceedings.

2.1 Shri Anurag Yadav, Dy.Director of Education, Zone-20, of the respondent department filed a report which has been taken on record. It states that Leave encashment sanction order for Rs.5,66,800/- in respect of the complainant has been issued. Further, certain documents viz. Challan amounting to Rs.78,000/-, copy of detail of family at the time of superannuation, copy of PPO, letter from bank regarding non-receipt of medical allowance in pension, are required from the retired employee to

avail the Medical Card after retirement. It is further stated that Shri Rakesh Sharma has not complied with the formalities for issuance of Medical Card. As and when the requisite documents are received, Medical Card will be issued to him.

2.2 Shri Mohan Chander Bhatt, Sr.Asstt representing Pay & Accounts Office-II,GNCTD, filed a report stating that the payment of encashment of unutilized Earned Leave in respect of Shri Rakesh Sharma has been released on 24.9.2019.

2.3 Copy of the reports filed by the respondent departments has been given to the complainant.

2.4 A copy of the application regarding issuance of Medical Card has also been handed over to Shri Pawan Kumar, representative of S.D. Co-Ed.Sec.School, Sadar Bazar, by the complainant today in the presence of Dy.Director of Education, Zone-20.

3. Directions :

3.1 Since the amount of encashment of unutilized Earned Leave has been released on 24.9.2019 by the Pay & Accounts Office-II, GNCTD, the case of the complainant stands disposed of in this Commission.

3.2 The complainant is advised to fulfill all formalities as required by the respondent department for getting his Medical Card as per rules.

3.3 Further, Dy.Director of Education, Zone-20, GNCTD, to ensure issuance of Medical Card to the complainant without further delay after fulfilling of formalities by the complainant.

(MRS. MADHU SHARAN)
MEMBER

No.PGC/2018/A.II/Edn./15/

Dated:

Copy to :-

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Dy.Director of Education, Zone-20, Distt. South West-A, GNCT of Delhi, C-4, Vasant Vihar, New Delhi-110057.
3. The Pay & Accounts Officer No.2, GNCT of Delhi, West Block- 4, R.K. Puram, New Delhi.

4. The Principal/HOS, Shri S.D. Co-Ed.Sec.School (School ID No.1720085), Sadar Bazar, Delhi Canttt-110010.
5. Shri Rakesh Sharma.