PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi) M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 19.09.2019

Complainants	:	Shri Puneet Saxena
Respondent	:	Public Works Department, GNCTD
Grievance No.	:	PGC/2018/A.II/PWD/05

1. Brief facts of the case

Shri Puneet Saxena filed a complaint in this Commission on 15.11.2018 pointing out the pathetic condition of Gali No.14 of Nathurpura and for non-construction of water drainage system and proper roads as a result of which the residents have been facing inconvenience for the last three years.

2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened five hearings in the matter so far and in the hearing held on 19.09.2019, the following are present :

Complainant	:	Absent
Respondent	:	Sh. H.C.Tiwari, AE

3. <u>Relevant Facts that emerged during the proceedings.</u>

Sh. H. C. Tiwari, AE, Civil Division – VI, Irrigation and Flood Control Department is present in the hearing and submitted a Status Report stating that the side drains in the said Gali are completed and work of providing & laying interlocking tiles is in progress.

4. Directions:

4.1 Shri H.C.Tiwari, Asstt. Engineer, Irrigation & Flood Control Department is advised to complete the ongoing work in the area and submit an Action Taken Report to the Commission. 4.2 Chief Engineer, Zone-I, Irrigation & Flood Control Department, GNCTD is advised to ensure that the undergoing work is completed and an Action Taken Report is submitted to the Commission.

With the above directions the matter stands closed at the level of the Commission.

(ASHOK KUMAR) CHAIRMAN (PGC)

Grievance No.PGC/2018/A.II/PWD/05

Dated:

Copy to:

- 1. Chief Engineer, Irrigation & Flood Control Department, GNCTD, L.M. Bund Complex, Shastri Nagar, Delhi-110031.
- Sh. H.C.Tiwari, Asstt. Engineer, Irrigation & Flood Control Department, Civil Division No. VI, Govt. of NCT of Delhi, Bharat Nagar, Delhi - 110034
- 3. Shri Puneet Saxena