

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
**Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 17.9.2019

Complainant : Shri Salim Ahmad – Present.  
Respondent : The Director,  
Directorate of Education,  
Govt. of NCT of Delhi,  
Sh.Arshad Ali, PGT(Urdu)  
Zeenat Mahal Govt. SKV(UM) - Present.  
Grievance No. : PGC/2019/A.II/Edn./16

**1. Brief facts of the complaint**

1.1 Shri Salim Ahmad has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of Life Time arrears of pension amounting to Rs.5,36,984/- in respect of Late Ms. Zohra Begum, holder of PPO No.680370700526 by the Education Department. He requested for Commission's intervention for direction to the respondent department for taking needful action at the earliest.

**2. Relevant facts emerging during the hearing**

2.1 Mr. Arshad Ali, PGT(Urdu) of Zeenat Mahal Govt. SKV(UV), Jafrabad is present. He filed a report on behalf of Principal of the School and the same has been taken on record. It states that a bill No.PP-133 dated 16.9.2019 for Rs.5,36,984/- has been submitted in Pay & Accounts Office-VIII on 16.9.2019 for release of payment to Mr. Salim Ahmad, Nominee of Late Ms. Zohra Begum, Ex-TGT(Natural Science). It further states that the Pay & Accounts Office-VIII has assured that the Life Time Arrears would be released within two days in the account of Mr. Salim Ahmad.

2.2 On 23.9.2019, the complainant, Shri Salim Ahmad, gave a letter in the Commission stating that Rs.5,36,984/- towards Life Time Arrear has been credited into his bank account on 21.9.2019. Since his grievance, as mentioned in his complaint, has been resolved to his satisfaction, he wish to close the case in the Commission.

### **3. Directions of the PGC**

3.1 In view of the confirmation received from Shri Salim Ahmad, the complainant, about receipt of Rs.5,36,984/- towards Life Time Arrears from Zeenat Mahal Govt. SKV(UM), Jafrabad, Delhi and his request for closure of the case, the case of the complainant stands disposed of in this Commission.

( MRS. MADHU SHARAN)  
MEMBER

No. PGC/2019/A.II/Edn./16

Dated:

Copy to :-

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Dy. Director of Education/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. The Principal, Zeenat Mahal Govt. SKV(UM) (School ID 1105018), Jafrabad, Delhi-110053.
4. Mr. Salim Ahmad.

