

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 24.09.2019

Complainant : Shri Rajender Prasad.

Respondent : Principal Secretary (Power),
Govt. of NCT of Delhi.
Through Sh.Rajan Kumar,
Asstt. Manager, TPDDL - Present.

Grievance No. : PGC/2018/A.II/Power/08

1. Brief facts of the case.

1.1 Shri Rajender Prasad, has filed a grievance petition before Public Grievances Commission on 31.10.2018, aggrieved by non- removal of unused electrical pole located between H.No.69-82, Pocket, G-26, Sector-3, Rohini, Delhi-110085.

2. Facts emerged during the proceedings

2.1 Shri Rajan Kumar, Asstt. Manager representing TPDDL filed a report report and the same has been taken on record. It states that the work of removal of the pole and conversion of overhead cable into underground one has been done with the help of consumer and RWA who had made arrangements such as digging and laying of pipe required for underground cable. No expenditure was incurred on major material by Tata Power DDL.

Thus, the work of shifting of overhead cable underground and removal of pole was completed on 12.7.2019 and 12.08.2019 respectively.

2.2 The complainant is not present. However, a letter through e-mail dated 24.9.2019 has been received conveying that the pole in question has been removed and overhead cable has also been made underground by the company. He has expressed his satisfaction over action taken by the Company and also

thanked the Commission for resolving his grievances. He also requested to close the case.

2.3 The Commission appreciates the expeditious action taken by TPDDL in resolving the grievances of the complainant.

3. Directions

3.1 In view of the fact that needful action has been taken by TPDDL in resolving the grievances of the complainant to his satisfaction by removing the electrical pole and making the overhead cable underground, the case of the complainant stands disposed of in this Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No.PGC/2018/A.II/Power/08

Dated:

Copy to:

1. The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. AGM, Head of Group, Performance Assurance Group, TPDDL, CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.
3. Shri Rajender Prasad.

