PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi) M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website : <u>www.pgc.delhigovt.nic.in</u> E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 20th Sept., 2019

Complainant	:	Sh. Pramod Kumar,
Respondent	:	Deputy Commissioner Shahadara South Zone,
Grievance No.	:	PGC/2019/MCD/64

1. Brief facts of the complaint

Sh. Pramod Kumar has filed a grievance in PGC regarding non issuance of Death Certificate in respect of his father, who died in Mandoli Jail on 21.06.2019, by the Shahadara South Zone, EDMC.

2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened first hearing in the matter on 20.08.2019 and the following are present:

Complainant	:	Present
Respondent	:	Dr. Amit Chaudhary,
		Sub-Registrar, Shah(N)/EDMC
		Dr. Vishal Soyam,
		Sub-Registrar, Shah(S)/EDMC

And following directions were issued:

Dr. Amit Chaudhary, Sub-Registrar, Shahdara North Zone, EDMC is advised to contact the complainant and guide him to submit the required documents for issuance of the Death Certificate in respect of his father, take necessary action and submit an Action Taken Report to this Commission on the next date of hearing.

Sh. Ranen Kumar, Deputy Commissioner, Shahadara North Zone is advised to ensure that the action in the matter is taken by the

concerned officers and an Action Taken Report is submitted to this Commission.

The next date of hearing in the matter was fixed as 30.09.2019

Now the complainant vide letter dated 04.09.2019 has informed that Shahadara North Zone, EDMC has issued death certificate of his father and his grievance has been resolved. Tohe complainant also expressed his gratitude for redressing his grievance in such a short time.

4. <u>Recommendations of the PGC</u>

As the grievance of the complainant has been resolved to his satisfaction, the matter stands closed at the level of the Commission.

(ASHOK KUMAR) CHAIRMAN

No. PGC/2019/MCD/64

Dated :

Copy to:

- Sh. Ranen Kumar, Deputy Commissioner, Shahadara North Zone, Zonal Office Building, Keshav Chowk, Near Welcome Metro Station, Shahadara, Delhi - 110032
- Dr. Amit Chaudhary, Sub Registrar, Shahadara North Zone, Zonal Office Building, Keshav Chowk, Near Welcome Metro Station, Shahadara, Delhi – 110032
- 3. Sh. Pramod Kumar