

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 18.09.2019

Complainant : Ms. Kuljeet Kaur
Sh. Gurcharan Singh, on behalf of
Complainant – Present.

Respondent : Principal Secretary (Power),
Govt. of NCT of Delhi.
Through Sudharshan Bhattacharya,
Manager, BSES RPL - Present.

Grievance No. : PGC/2019/A.II/Power/08

1. Brief facts of the case.

1.1 Ms. Kuljeet Kaur has filed a grievance petition before Public Grievances Commission, aggrieved by not providing electricity connection at her house No.T-159/D,Gali No.5, Shukar Bazar, Uttam Nagar, by BSES Rajdhani Power Ltd. He requested the Commission to intervene in the matter and direct BSES RPL to take prompt action in providing regular electricity connection.

2. Facts emerged during the proceedings

2.1 Shri Sudarshan Bhattacharya, Manager of the respondent Department is present and filed a report which has been taken on record. It is stated that the details of the additional application no. shared by the complainant (App No.1012095921) on the last date of hearing was checked and was found to have been denied on the basis of long service cable(100 meters).

As per the details required regarding the release of new electricity connection in the adjoining building of complainant, the connection was applied vide application no.8001476605 on 30.6.2014 and demand note was released on the basis of affidavit submitted by the applicant and charges paid for additional

service cable provided. Details of the connection are: CA No.151190696, R/C Name Smt. Yogita Aggarwal R/o. T-159-F, G/F. KH No.12, Block-T, Uttam Nagar Before release of the permanent connection the applicant was having a temporary connection installed at her premises vide CA No.350039343.

As already confirmed, the connection to the complainant can be released as on date subject to clearance of outstanding enforcement dues.

2.2 From the records, it is noted that Hon'ble Court of ASJ(Electricity), South West Districts, Dwarka Courts vide order dated 24.12.2018 in CC No.627/2018 BSES Vs. Kuljeet Kaur has directed the accused, complainant(herein) to deposit Rs.40,000/- to the complainant i.e. BSES RPL within two months as there are allegations of direct theft against the accused, complainant(herein) and a bill of Rs.1,37,370/- has been raised against her.

2.3 It is assured by the Manager, BSES Rajdhani Power Limited that they are ready to provide electricity connection to the complainant subject to clearance of outstanding enforcement dues by the complainant.

3. Directions

3.1 AGM, Head of Group, BSES Rajdhani Power Limited to have the matter examined and provide electricity connection to the complainant as per rule.

3.2 The complainant is advised to approach the Court of Hon'ble ASJ(Electricity), Dwarka Courts, with regard to waiver or settlement of his outstanding bills as the matter is subjudice. This Commission can not interfere with the orders of the Hon'ble Court of ASJ(Electricity). Since the complainant has very limited time to file an appeal, she may approach the appropriate forum or court of law to file an appeal for the relief.

3.3 With the above observations, the case of the complainant stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/A.II/Power/08

Dated:

Copy to:

1. The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. AGM, Head of Group, BSES Rajdhani Power Ltd. BSES Bhawan, Nehru Place, New Delhi-110019.
3. Ms. Kuljeet Kaur.

