

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No. PGC/2019/A.II/H.E./01

Date of hearing: 04.9.2019

Complainant : Smt. Rekha Pahade.

Respondent : The Director,
Directorate of Higher Education,
Govt. of NCT of Delhi,
Through Ms. Swati Bahl,
Sr.Asstt, DTTE, ITI Jail Road – Present.

1. Brief facts of the complaint

1.1 Smt. Rekha Pahade has filed a grievance petition before Public Grievances Commission on 8.4.2019, aggrieved by non-receipt of dues of her late husband, Shri Unmesh Pahade, Section Officer at ITI Jail Road. She stated that she is yet to get his GPF, Gratuity, and also the family pension even after 19 months of the death of her husband and has been running from pillar to post to get the funds which he saved from his hard earned money for self and family.

2. Relevant facts emerging during the hearing

2.1 Ms. Swati Bahl, Sr.Asstt, on behalf of Principal, ITI Jail Road, filed a report and the same has been taken on record. It states that the Gratuity amounting to Rs.19,57,167/- has been paid vide bill No.103 dated 10.6.2019. Arrear of Family Pension amounting to Rs.8,86,404/- (Net amount Rs.7,93,032/-) after deduction of tax and cess, has been paid vide bill No.152 dated 11.7.2019. It further states that PAO-20 has issued Pension Payment Order(PPO) in favour of Mrs. Rekha Pahade, wife of Late Shri Unmesh Pahade vide letter no.1289 dated 5.8.2019. Further, GPF Cell, Metcalf House has issued GPF Final Authority amounting to Rs.18,91,302/- vide Authority No.PF Section/GPF Cell-IX/2019-20/9912-9913 dated 25.7.2019 & submitted to PAO-XX on 26.7.2019.

2.2 The complainant is not present. However, an e-mail dated 03.9.2019 has been received from her wherein she has informed and confirmed receipt of all the dues of her late husband, except starting of family pension. The case is with CPAO for further orders for revival of her pension. She also thanked the Commission for expeditious redressal of her grievances.

3. Directions of the PGC

3.1 Considering the fact that due action has been taken by the respondent department in releasing all the dues to her which has also been confirmed by the complainant, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER

No. PGC/2019/A.II/H.E./01

Dated:

Copy to :-

1. The Director, Directorate of Higher Education, Govt. of NCT of Delhi, B-Wing, 5-Sham Nath Marg, Civil Lines, Delhi-110054.
2. Sh. B.S. Negi, Principal, Industrial Training Institute, GNCT of Delhi, Jail Road, Hari Nagar, New Delhi-110064.
3. Smt. Rekha Pahade.

