

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No.PGC/2018/A.II/Edn./24/

Date of hearing: 07.8.2019

Complainant : Dr. Ranjana Singh.

Respondent : The Director,
Dte.of Education, GNCTD.
Through Ms.Meena Goswani,
Dy.Director of Education Zone-27, Distt. C/ND
Ms. Renu Tamta, HOS
Sarvodaya Girls School, Dayanand Road
Shri Virender Kumar, Sr.Asstt.– Present.

1. Brief facts of the complaint

1.1 Dr. Ranjana Singh filed a complaint in PGC on 29.11.2018 against the Directorate of Education for non-payment of pension against PPO No.702501800557, retirement benefits & 3rd MACP.

1.2. Several hearings were held in the case starting from 22.1.2019.

2. Facts emerged during the proceedings.

2.1 HOS, SKV, Dayanand Road, Daryaganj filed an action taken report and the same is taken on record. She stated that 3rd financial upgradation under the MACP Scheme has been granted to Dr. Ranjana Singh, w.e.f. 12.01.2017 vide order dated 07.6.2019. Upon exercising the option by Dr. Ranjana Singh on 06.8.2019, the consequent pay-fixation proposal is being sent to Accounts functionaries of Distt Central/ND for concurrence. Accordingly, the pay of Dr.Ranjana Singh will be re-fixed, pension revised and arrears of salaries and other retirement benefits paid.

As regards re-employment matter, Dy.Director of Education, Zone-27 stated that the same could not be granted to Dr. Ranjana Singh due to unavailability of certain

documents. Further, the re-employment cases are done online through MIS Module. Since one year had already elapsed before the PGC's order dated 08.3.2019, the login ID of Dr. Ranjana Singh was blocked. The ID was re-opened & Dr. Ranjana Singh applied only on 18.6.2019. Certain requisite documents have also been obtained. Presently, the online application is not getting reflected on the login ID of DDE(C/ND), probably due to some technical glitch. The matter is being followed up in earnest for placing the same before the Competent Authority for decision as per criteria.

2.2 The complainant is not present today despite wait and repeated calls.

3. Directions :

3.1 In view of the fact that the respondent department has taken needful action and complainant has been granted 3rd financial upgradation under MACP Scheme w.e.f. 12.1.2017, the case of the complainant is disposed of in this Commission. However, Dy. Director (C/ND) and Principal/HOS, SKV, Dayanand Road, shall ensure that accordingly pay, revised pension, arrears of salaries and other retirement benefits are paid to the complainant without further delay. A status report be furnished in the Commission with regard to payment of all the outstanding dues.

3.2 The complainant is advised to get in touch with the Dy. Director of Education(C/ND)/HOS, SKV, Dayanand Road for getting the arrears as per rules. However, she is at liberty to approach the Commission if the needful action is not taken by the respondent department within a reasonable time with regard to payment of outstanding dues.

(MRS. MADHU SHARAN)
MEMBER

No.PGC/2018/A.II/Edn./24/

Dated:

Copy to :-

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy. Director of Education (HQ)/Nodal Officer, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. The Dy. Director of Education, District Central/ND (Admn. Branch), GNCT of Delhi, Plot No.5, Jhandewalan, New Delhi-110055.
4. Dy. Director of Education, Zone-27, Distt.C/ND, Dte.of Education, GNCTD of Delhi, Plot No.5, Jhandewalan, New Delhi-110055.

5. Vice Principal, Sarvodaya Girls School (School ID 2127016), Dayanand Road, Daryaganj, Delhi-110002.
6. Dr. Ranjana Singh