

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
nTel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 22nd July, 2019

Grievance No. PGC/2019/Annex.II/H&FW/02

Complainant : Dr. Gurjeet Singh Soin-Present

Respondent : The Principal Secretary (H&FW)
GNCT of Delhi-through
Shri J.P.. Sharma, Dy.Secretary

1. Brief Facts of the Case

1.1 Dr. Gurjeet Singh Soin filed his Grievance in Public Grievances Commission on 12.4.2019 that Ministry of H&FW, GOI, Nirman Bhawan has not considered his case for backdated promotion to Non Functional up-gradation to Higher Administrative Grade (NFU-HAG), because of non-availability of his ACR for the year 2004-05, which were to be provided by Health & Family Welfare Department of Govt. of NCT of Delhi.

1.2 He further stated that he has written several letters to H&FW, GNCT of Delhi requesting them to forward his ACR to Ministry of Health & FW, GOI. But, he did not receive any communication from the Department. Later, after filing his grievance in the Commission on 8.12.2018, he has received a communication from H&FW Department, GNCT of Delhi on 3.1.2019 which is as under :-

“ACR folder of Dr. Gurjeet Singh Soin of the year 2004-05 is not available in this department. However, if the officer may produce evidence regarding submission of his ACR for the above period in this department, necessary action may be taken by the department for issuing NRC/any other appropriate action in the matter.”

1.3 The complainant accordingly submitted a copy of letter received from Dte. of Health Services, Delhi Govt. NO.F.4/PA/CMO (HQ) DHS/05/602 dated 27.9.2005 wherein his name is

mentioned at S.No. 270 stating that his ACR of 2004-05 alongwith others was forwarded to Addl. Secretary, Deptt. of H&FW, GNCT of Delhi.

The complainant has requested for immediate action in the matter.

2. Facts emerged during the proceedings

2.1 Shri J.P. Sharma, Deputy Secretary from Health & Family Welfare Department, GNCT of Delhi is present and stated that non-reporting certificate in r/o Dr. G.S. Soin, CMO (NFSG) for the period 2004-05 has been sent to the Ministry of H&FW, Govt. of India vide office letter dated 08.07.2017.

2.2 The complainant is present and conveyed his satisfaction with the action taken by the Department in sending the non-reporting certificate to the M/o H&FW, Govt. of India. He requested the Commission to close his case in PGC as the further action will be taken by the Ministry of H&FW, GOI.

3. Directions of PGC

3.1 In view of the above, the Commission has decided to close his case in PGC.

**(SUDHIR YADAV)
MEMBER(PGC)**

No.F. PGC/2019/A-II/H&FW/02

Dated :

Copy to :-

1. The Principal Secretary, Health and Family Welfare, Govt. of NCT of Delhi, 9th Floor, Delhi Secretariat, New Delhi.
2. The Special Secretary, Department of Health & Family Welfare, 9th Level, A-Wing IP Extension, Delhi Secretariat, Delhi-110002.
3. Dr. Gurjeet Singh Soin