

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No. PGC/2018/A.II/DJB/40 Date of hearing: 16.07.2019

Complainant : Sh. Deepak Rana, Present

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD

Sh. Rajesh Kumar Meena,
Jt.Engineer/EDMC (Maintenance Div.)

ASI Vanvir Singh, PS Gokulpuri.

1. Brief facts of the case

1.1 Shri Deepak Rana, the complainant, filed a complaint in PGC on 8.8.018. It is averred in the complaint that their houses in Gokul Pur Village were structurally damaged because of the interceptor sewer work of DJB being carried out by M/s. EIL (M/s. DSC Fengshun-Wabag Consortium) Reportedly, M/s. EIL was micro tunnelling below the dwelling units of the complainants due to which their houses got damaged.

1.2 Several hearings were held in the Commission starting from 04.9.2018.

1.3 The case was reopened on the request of the Complainant who approached this Commission saying that EDMC is raising objections by stating that construction is not permitted according to DMC Rules and guidelines.

2. Facts emerged during the proceedings.

2.1 Shri Rajesh Kumar Meena, Jr.Engineer representing EDMC, Mainaintenance Division, has not filed any action taken report. However, an action taken report is filed by ASI Vanvir Singh, Police Station Gokulpuri, present today stating that a letter was received from MCD under Section 344(2) DMC Act for taking action against Sh. Deepak Rana. However, no legal action was taken against Shri Deepak Rana, complainant(herein) when he stated that he has got the permission from PGC for re-

construction of his house. Since then, Shri Deepak Rana is constructing his house and the work is in progress. Further, ASI Vanvir Singh filed a statement signed by the complainant, Shri Deepak Rana according to which the complainant has given a statement that he is constructing his house as per the orders of the Hon'ble PGC and the construction work is in progress. Further he is not facing any inconvenience or interference from any quarter. The complainant present today also confirmed to have given such statement to the police and also admitted before the Commission that he is not facing any difficulty in carrying out construction activity in his house.

2.2 The Commission made it very clear to the Jr.Engineer of EDMC and the representative of Police Station Gokulpuri to ensure that the complainant should not be threatened or harassed in any manner as he has been allowed to re-construct his house which is legal and as per guidelines of the respondent department. His house was structurally damaged because of micro tunnelling work undertaken by M/s. EIL Ltd. below their dwelling units due to which their houses got damaged. Further, he has also been given a compensation by M/s. EIL Ltd. as per rules for damage to their house.

2.3 ASI Vanvir Singh, PS Gokulpuri and Junior Engineer, EDMC/Maintenance Division assured the Commission that they would ensure no harassment is caused to the Complainant in re-constructing his house on the said site and also ensure disposal of the grievance received in this regard, if any.

3. Directions :

3.1 In view of the above, Shri Deepak Rana, complainant, is advised to approach SHO, Police Station Gokulpuri in case he finds any interference or harassment from any quarter with regard to construction of his house on the said site. In case directions of this Commission are not complied with by the police and EDMC, the Commission would pass strict strictures against the said agencies.

3.2 In view of the above observations, the case is disposed of in this Commission.

**(MRS. MADHU SHARAN)
MEMBER(PGC)**

Copy to:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
2. Dy.Commissioner (Shahdara/North), East Delhi Municipal Corporation, Keshav Chowk, Shahdara, Delhi-110032.
3. SHO, Police Station Gokul Puri, Delhi-110094.
4. Shri Deepak Rana.