

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No. PGC/2019/A.II/DJB/11

Date of hearing: 17.07.2019

Complainant : Ms. Geeta.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.Rakesh Kumar, ZE(West)-II – Present.

1. Brief facts of the case

1.1 Shri Geeta, complainant, filed a complaint in PGC on 02.5.2019 against scarcity of potable water in Punjabi Basti, Baljeet Nagar, New Delhi and has requested to do the needful.

2. Facts emerged during the proceedings.

2.1 Shri Rakesh Kumar, ZE(West)-II of the respondent filed and action taken report stating that three water tankers viz. DL1LS 7836, DL1LS 7842 and DL1LS 7881 are already supplying water near to the address of the complainant on Saturday(5.00 PM), Friday(9.50 AM) and Saturday(12.00 Noon) respectively in F-116, E-116 and F-43, Punjabi Basti, Baljeet Nagar, New Delhi.

2.2 The complainant is not present during the proceedings despite service of notice, wait and repeated calls to counter the reply of the respondent. She was also not present during the last date of hearing. Hence, it is presumed that she is not interested in pursuing her case and her grievances are resolved satisfactorily.

3. Directions :

3.1 In view of the due action taken by the Zonal Engineer(West)-II, Delhi Jal Board with regard to supply of water through tankers near the residence of the complainant, the case is disposed of in this Commission with the advise

to Zonal Engineer, Delhi Jal Board, to ensure regular supply of water to the residents of the concerned area in future also.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/A.II/DJB/11

Date

Copy to:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
2. The Executive Engineer (West)-II, Delhi Jal Board, GNCT of Delhi, D-Block, Moti Nagar, New Delhi-110015.
3. Smt. Geeta.