PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website: www.pgc.delhigovt.nic.in E-mail:pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 03rd July, 2019

Complainant : Sh. Deepak Bhardwaj, Respondent : Deputy Commissioner

(Najafgarh Zone), SDMC

Grievance No. : PGC/2014/MCD/1828 (reopen)

1. Brief facts of the complaint

Sh. Deepak Bhardwaj has filed a grievance in PGC alleging that the SDMC has encroached upon the land in Khasra Nos. 109 & 111, Village Kangan Heri by constructing a passage and the dirty drain water is being channelized into the pond. Several complaints have been made for removal of passage and to stop channelizing of drain water into the pond. Directions were issued to E.E. (Project), Nazafgarh Zone, SDMC to expedite the construction of outfall drain and complete the work within stipulated time. In the meantime de-silting of drain be done on priority basis and it was decided to close the matter in the hearing held on 12.01.2016.

Again on 19.07.2018 Sh. Deepak Bhardwaj made a request stating that inspite of the directions of this Commission, action has not been taken by the SDMC and requested to reopen the case.

2. <u>Proceedings in the Public Grievances Commission</u>

After reopening of the case, PGC has convened seven hearings in the matter so far and in the hearing held on 03.07.2019, the following are present:

Complainant : Absent

Respondent: Sh. Deepak Gehlot, EE(M)

Sh. Anil Kumar, AE(M-I) Sh. Savraj Singh, AE, I&FC

3. Relevant facts emerging during the hearing

- 3.1 Sh. Deepak Gehlot, EE(M-I), Najafgarh Zone, SDMC is present in the hearing and submitted a Status Report stating that the department has once again tried for the modification of drain to stop the storm water going into the pond of Kanganheri Village. The residents of the locality again resisted the work of the department and they have also given letter in this regard wherein a request has been made to the department for not taking up this work due to the complaint of a few persons, who are living away from the pond. They further requested not to start this work again as they want to discuss the matter collectively after conducting a meeting of villagers.
- 3.2 Sh. Savraj Singh, AE, CD-I, I&FC Department is present in the hearing and submitted a Status Report stating that the concerned Asst. Engineer of the division visited the site on 31.05.2019 along with the field staff of Ex. Engineer (Project), Najafgarh Zone, SDMC and Kanoongo, Village Kanganheri, District South-West and found that due to natural slope, the storm water drain flows towards pond. All storm water drain of Village Kanganheri are under the jurisdiction of SDMC, so the flow of dirty water in the pond may be stopped by SDMC, however a scheme for "Development of pond in Kh. No. 111 at Village Kanganheri in N.G. Block" has already been submitted to Delhi Village Development Board by I&FC Department for its approval & issue of A/A & E/S and the same is still awaited.
- 3.2 All out efforts have been made by Ex. Engineer(M) Sh. Deepak Gehlot to convince the villagers but they are finding fault with the complainant on the ground that in the last so many years the pond has never posed any problem to the villagers and they have no problem with the existing system.

4. Recommendations of the PGC

The work could not be taken up for the want of consent of the villagers, who have no complaint with the existing system. However, it has been informed by the Asstt. Engineer (I & FC) that they have a proposal to construct a boundary wall on the outer periphery of the land in which the pond is situated so that there is no encroachment on the pond land.

As the residents living near the pond area have submitted that they have no problem with the existing pond and the complainant failed to convince the villagers, as assured by him and hence the matter stands closed at the level of the Commission.

> (ASHOK KUMAR) CHAIRMAN

No. PGC/2014/MCD/1828/

Dated:

Copy to:

- 1. Sh. Deepak Gahlot, Executive Engineer (M)-I, Nazafgarh Zone, SDMC, Main Zonal Building, Near Dhansa Stand, Nazafgarh, New Delhi 110043
- Shri Jitender Kumar, Ex. Engineer, CD-I, Irrigation & Flood Control Department, Basai Dara Pur, Opposite ESI Hospital, Delhi – 110027
- 3. Sh. Nitin Jindal, SDM, Kapashera, O/o D.M.South West, Old Terminal Tax Building, Kapashera, New Delhi -110037
- 4. Sh. Deepak Bhardwaj