

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 27.6.2019

Complainants : Shri Dinesh Kumar.
Respondent : District Magistrate (Central),
Revenue Department, GNCTD
Through Sh. Gaurav Saini, SDM(Kotwali)
Sh. Devender Kumar, Tehsildar(Kotwali)
Grievance No. : PGC/2018/A.II/Rev./15

1. Brief facts of the case

1.1 Shri Dinesh Kumar has filed a grievance in this Commission on 20.11.2018 stating that three Caste Certificates in the name of Shri Rakesh Kumar, Shri Mukesh Kumar and Ms. Sujata were issued but the same were subsequently cancelled probably because of malafide intention.

2. Facts emerged during the proceedings.

2.1 Shri Gaurav Saini, Sub-Divisional Magistrate (Kotwali) informed the Commission that the complainant, Shri Dinesh Kumar has yet not submitted fresh Application/Form in the Office SDM(Kotwali) for issuance of the Caste Certificates.

2.2 The complainant was conveyed by the Commission in very clear terms, on the last hearing held on 16th May, 2019 that he has to follow the procedures in issuance of Caste Certificate to him. In absence of online application, along with hard copies, the Office/department is unable to issue fresh certificates.

2.3 SDM(Kotwali) informed that complainant has provided the copy of OBC Certificate No.4480 dated 15.9.1995 in r/o. Sh. Hem Raj (father of the complainant) which has been verified and found genuine.

It was further informed that these certificates were issued by then SDM(Daryaganj) in the year 2006 and presently no record is available despite best efforts to search the records. In these circumstances, SDM(Kotwali) showed his inability to explain that under what circumstances and on what basis, the said certificates were issued and why the then SDM(Darya Ganj) subsequently rejected the same.

It was further stated that in the year 2012, the existing Sub-Divisions viz.Daryaganj and Sadar Bazar were merged in Kotwali Sub-Division.

Further, it was also pointed by SDM(Kotwali) that there is overwriting in the dates under the signatures of Sh. Sravan Bagaria, the then SDM(Darya Ganj). In the certificates, the date of signature on the certificates and issuance of certificates cannot differ and in the above said certificates, the date of issuance is 13.11.2006 which has been changed by someone deliberately to 08.12.2006 by overwriting and when this fact would have come to the knowledge of the then SDM(Darya Ganj), this could be the reason for rejection of the above mentioned OBC Caste Certificates by the then SDM(Darya Ganj).

2.4 SDM(Kotwali) assured that as soon as the complainant applies for the issuance of OBC Certificates afresh on-line as well provide the copy of the application offline along with photocopies of the 05 Caste Certificates, the same will be issued on priority, after incorporating necessary entries in the Certificates, as per rules or if the complainant will produce all the required documents to him, he will issue orders that the complainant belongs to OBC since the year 2006.

3. **Directions:**

3.1 Sh.Gaurav Saini, Sub-Divisional Magistrate (Kotwali), Revenue Department, GNCTD, is advised to comply with the directions of the Commission in disposing of the grievances of the complainant by getting the documents of the complainant examined as per Standard Operating Procedure to ascertain whether the complainant is entitled for issuance of Caste Certificate or not. Further, in the absence of records, verification with regard to signatures, details of caste certificate, validity of caste certificate etc. be obtained from the then SDM(Daryaganj) and other concerned staff posted in the office as that time. The complainant should

also be appropriately guided with regard to submission of online/offline application along with relevant documents.

3.2 The complainant is once again advised to follow proper procedure and submit a fresh application **online** and also file a copy of the application offline along with photocopies of the 05 Caste Certificates in his possession as advised in hearings held on 10.1.2019, 07.2.2019, 07.3.2019 25.4.2019, 16.5.2019 to enable the Revenue Officials to take needful action in the matter within a week's time. He is further advised to mention in his request to SDM(Kotwali) the fact that the Caste Certificates was issued to him in the year 2006 to enable the revenue officers to issue him a caste certificates by making appropriate entries in the Certificates.

3.3 With the above observations, the case stands closed in the Commission. Sub Divisional Magistrate (Kotwali), Distt. Central, Revenue Department, Delhi to furnish Status Report to the Commission with regard to disposal of the grievances of the complainant.

(SUDHIR YADAV)
MEMBER (PGC)

No.PGC/2018/A.II/Rev./15

Dated:

Copy to:

1. Shri Sandeep J.Jacques, District Magistrate (Central), Revenue Department, Govt. of NCT of Delhi, 14, Darya Ganj, New Delhi-110002.
2. Shri Gaurav Saini, Sub-Divisional Magistrate (Kotwali), District Central, Revenue Department, Govt. of NCT of Delhi, 14, Darya Ganj, New Delhi.
3. Shri Dinesh Kumar.