

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No.PGC/2018/A-II/DSW/01/

Date of hearing: 26.06.2019

Complainant : Sh. Sanjay Kumar.

Respondent : The Director,
Dte.of Social Welfare, GNCTD.
Through Sh. Rajeev Saksena
Dy.Director (FAS) – Present.

1. Brief facts of the complaint

1. Shri Sanjay Kumar filed a complaint in PGC regarding non-payment of handicapped pension (ID No.33049) from 2012 to 2017 by the Dte.of Social Welfare, GNCTD.

2. Facts emerged during the proceedings.

2.1 The Dy.Director(FAS) representing the department stated that there are no provisions to issue the arrear "Retrospectively". The representative of the complainant urged that in four cases in similar situation, benefits were given to the beneficiaries with retrospective effect and he assured that he will provide the relevant details with proof to Dy.Director(FAS). It was further stated that now, no action is required to be taken by the Department because neither the representative of the complainant nor the complainant himself has produced any documents/relevant details with proof giving benefits retrospectively earlier, in the O/o. DSW till date.

2.2 The complainant or his representative is not present during the proceedings despite wait and repeated calls.

3. Directions :

3.1 In view of the submissions made by Dy.Director(FAS), Dte.of Social Welfare and due to fact that the complainant is also not present to counter the reply of the respondent, the case is disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER

No. PGC/2018/A-II/DSW/01/

Date:

Copy to :-

1. The Director, Dte.of Social Welfare, Govt. of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110001.
2. Shri Rajeev Saksena, Dy.Director (Financial Assistance Section), Dte.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110001.
3. Sh. Sanjay Kumar.