

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Grievance No.PGC/2019/A.II/Power/05 Date of hearing: 25.06.2019

Complainant : Ms. Sita Devi.

Respondent : Principal Secretary (Power),
Govt. of NCT of Delhi.
Through Shri Mohd. Kamil, Jr.IT, Associate

1. Brief facts of the case.

1.1 Ms. Sita Devi, has filed a grievance in this Commission against BSES RPL for non-installation of electric meter in her premises inspite of the fact that she has paid the requisite fees to the DISCOM.

2. Facts emerged during the proceedings

2.1 Sh. Mohd. Kamil, Jr.IT Associate representing the respondent department filed an Action Taken Report stating that new electricity connection in the premises of the complainant has been installed on 01.04.2019. Copy of the electricity bill as well as the photograph of new meter installed has also been enclosed with the Action Taken Report.

3. Directions

3.1 As due action has been taken by the respondent by installing new electricity connection at the premises of the complainant, as submitted by the representative of the respondent department present during the proceedings today in the Commission, the case is disposed of in the Commission. However, the complainant is at liberty to approach the Commission in case her grievance with regard to installation of electric meter at her residence, as

mentioned in her complaint, has not been redressed by the respondent department.

**(MRS. MADHU SHARAN)
MEMBER(PGC)**

No. PGC/2019/A.II/Power/05

Dated:

Copy to:

1. The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. The DGM(Business), Div. Sarita Vihar, BSES Rajdhani Power Ltd., Community Centre, adjacent to Police Station, New Friends Colony, New Delhi-110025.
3. Ms. Sita Devi.