

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website: www.pgc.delhigovt.nic.in Email: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No. PGC/2019/Annex-II/Edn./07 Date of hearing: 18.06.2019

Complainant : Dr.(Mrs.) Mithilesh Swami.

Respondent : The Director,
Dte.of Education,
Govt.of NCT of Delhi.
Through Sh.R.P. Mishra, HOO,
Science Centre – Present.

1. Brief facts of the case

1.1 Dr.(Mrs.) Mithilesh Swami filed a complaint in PGC on 20.03.2019 regarding non-fixation of pension as per 7th Pay Commission since 01.01.2016 by HO/DDO, Sc. Center No.3, Karol Bagh, D.D.E. Sc.Branch (Lajpat Nagar) and D.E. GNCT Delhi despite a lapse of seven months even after many requests and despite sending letters.

2. Facts emerged during the proceedings.

2.1 Shri R.P. Mishra, Head of Office, Science Centre No.3, Dte.of Education, GNCTD filed an Action Taken Report stating that Revision/re-fixation of pension has been done by the Pay & Accounts Office-18, competent authority in this case. The matter has now been fully resolved.

2.2 The complainant is not present in today's proceedings in the Commission. However, an e-mail dated 17.6.2019 has been received from her where she has thanked the Commission for getting her matter resolved.

3. Directions:

3.1 In view of the fact that due action has been taken by the respondent department with regard to revision/refixation of pension in respect of the

complainant and also an e-mail has been received from the complainant with regard to settlement of her claim, the case is disposed of in the Commission.

3.2 The Commission would like to place on record its appreciation in respect of Shri R.P. Mishra, Head of Office, Science Centre No.3 who has made earnest efforts in redressal of the grievances of the complainant within the shortest possible time although he has joined recently in the Department.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/Annex-II/Edn./07

Dated:

Copy to:

1. The Director, Dte. of Education, Govt.of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The DDE (HQ)/ Nodal Officer, Dte. of Education, Govt.of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Sh. R.P. Mishra, Head of Office, Science Center No.3, Plot No.3, (Near Jhandewalan Metro Station) Link Road, Karol Bagh, New Delhi-110005.
E mail: sciencecentreno.3@gmail.com
4. Dr.(Mrs.) Mithilesh Swami.