

**PUBLIC GRIEVANCES COMMISSION**  
**(Govt. of NCT of Delhi)**  
**M-Block, Vikas Bhawan, IP Estate, New Delhi - 110110**  
**Tel. No. 011-23379900, 23379901, Fax No. 011-23370903**  
**Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Grievance No: PGC/2019/A.II/F&S/01 Date of hearing: 13.06.2019

Complainant : Sh. Rajeshwar Thakur - Present.

Respondent : The Commissioner,  
Food & Civil Supplies Department, GNCTD.  
Through Ms Anju Gandhi, FSI

**1. Brief facts of the case:**

Shri Rajeshwar Thakur filed a complaint in PGC on 22.04.2019 regarding non issuance of Ration Card by Food & Civil Supplies Department.

**2. Facts emerged during the proceedings.**

Ms Anju Gandhi, F.S.I., Circle - 53, F&S Department is present in the hearing and submitted a report stating that ration card application in respect of complainant vide application ID No. 2591522 is pending at FSI level due to reason, Ration card applications are being processed on First In First Out Basis. The Rank of complainant's application is 4900.

She further informed that the complainant will be issued Ration Card as per his rank in due course of time.

**3. Directions:**

As per the Action Taken Report submitted by the Department the complainant will be issued the Ration Card in due course of time, the matter stands closed at the level of this Commission.

( ASHOK KUMAR )  
CHAIRMAN (PGC)

No. PGC/2019/A.II/F&S/01/

Dated:

Copy to:

1. The Commissioner, Food & Civil Supplies Department, GNCTD, K-Block, Vikas Bhawan, I.P. Estate, New Delhi-110002.
2. Food & Supplies Officer, Circle-53, Govt. of NCT of Delhi, Meetha Pur Chowk, Delhi - 110044
3. Sh. Rajeshwar Thakur.