

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 28.05.2019

Complainant : Smt. Santosh Kumari,
Respondent : Deputy Commissioner
Shahadara North Zone, EDMC
Grievance No. : PGC/2015/MCD/1905

1. Brief facts of the complaint

Smt. Santosh Kumari filed a grievance in PGC on 07.07.2015 stating that her husband joined MCD in 1964 and expired on 29.06.2003. He could not attend office from 1990 to 29.06.2003 due to illness. The complainant has alleged that after his death no family pension and other terminal benefits were given to her. She has requested to AC, DEMS (HQ) for payment of pension, gratuity, DLI and fixation of pay etc. She has further informed that GPF subscription amounting to Rs. 94,883/- is already paid to her.

2. Proceedings in the Public Grievances Commission

The PGC has convened twenty five hearings since 07.07.2015 and in the hearing held on 28.05.2019, the following are present:

Complainant : Present
Respondent : Ms. Anita Ved, AC(DEMS)/HQ.
Sh. Rajesh Kumar,UDC, GPF, NDMC

3. Relevant facts emerging during the hearing

3.1 An ATR has been filed by Assistant Commissioner(DEMS) HQ, North DMC stating that the DLI payment bill has been passed

for Rs.60,000/- and sent to DCA/HQ on 24.5.2019 by GPF Branch of North DMC. As regards GIS payment to the tune of approx. Rs.15,000/- the same has also been passed and entries made in the Service Book. Payments will be released within 15 days time to the complainant.

4. Directions of the PGC

4.1 In view of the action taken by Assistant Commissioner, DEMS, North DMC, with regard to payment of DLI to the complainant, the matter stands closed in PGC with the advice to Assistant Commissioner(DEMS)/AO(GIS) to personally ensure release of payment to the complainant with regard to GIS within 15 days positively.

4.2 The complainant is also advised to get in touch with AO(GIS)/Assistant Commissioner(DEMS), HQ, for release of her GIS payment.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2015/MCD/1905/

Dated:

Copy to:

1. Sh. B.M.Mishra, Addl. Commissioner (DEMS)HQ, North DMC, 4th Floor, Dr. Shyama Prasad Civic Centre, JLN Marg, New Delhi – 110002
2. Sh. M.B.Ramesh, Dy. Controller of Accounts (Final Payments), North Delhi Municipal Corporation of Delhi, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, Delhi – 110002
3. Ms Santosh Kumari