

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 28.05.2019

Complainant : Sh. Surender Kumar Bansal,
Respondent : Deputy Commissioner
Civil Line Zone, North DMC
Grievance No. : PGC/2018/MCD/69

1. Brief facts of the complaint

Sh. Surender Kumar Bansal filed a grievance in PGC on 19.12.2018 for nonpayment of dues & pension of expired employee by the Education Department, Civil Line Zone, North DMC.

2. Proceedings in the Public Grievances Commission

The PGC has convened six hearings in the matter so far and in the hearing held on 28.05.2019, the following are present:

Complainant : Absent

Respondent : Sh. Puran Mal, SI/CLZ. Edn.
Sh. Chavi Lal, BC/Edn.

3. Relevant facts emerging during the hearing

3.1 An ATR has been filed on behalf of Asst. Director of Education, Civil Lines Zone, North DMC stating that outstanding payments have been made to the complainant viz. Rs.73,542/- towards GIS has been transferred in his account. Cheque for Rs.3.5 lacs is ready on account of Teachers Welfare Fund and Rs.20.00 lacs towards DCRG have also been passed. However,

the amount of Gratuity and 7th CPC arrears could not be released due to shortage of funds and will be released soon as soon as the funds are available.

3.2 The complainant is not present during the hearing in the Commission.

4. Directions of the PGC

3.3 In view of the action taken by the Asstt. Director of Education, Civil Lines Zone, North DMC, in releasing the outstanding payments in respect of the complainant except Gratuity and arrears of 7th CPC due to shortage of funds, the case of the complainant is closed in PGC with the advise to Dy. Commissioner, Civil Lines Zone, to ensure release of remaining amount of the complainant as soon as the funds are available.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2018/MCD/69/

Dated :

Copy to:

1. Sh. Pankaj Kumar, Deputy Commissioner, Civil Line Zone, North DMC, 16 Rajpur Road, Delhi – 110054
2. Ms Bimla Bharti, ADE, Education Department, Civil Line Zone, 5th Floor, 16 Rajpur Road, Delhi – 110054
3. Shri Surender Kumar Bansal