

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.09.1997**

Date of hearing: 27<sup>th</sup> May, 2019

**Grievance No. PGC/2019/Annex.II/01**

Complainant : Shri Narendra Thakur

Respondent : The Commissioner,  
Trade & Taxes,  
Govt. of NCT of Delhi  
Through :-  
Smt. Kamna Kapoor,  
GSTO (Pension)

**1. Brief Facts of the Case**

The complainant has filed his grievance in the Commission on 27.3.2019 stating that he retired as Sr. Assistant on 31.12.2018 from Trade & Taxes Department, GNCT of Delhi. He has not been given his pensionary benefits except GPF contributions. He has requested the Commission to get his pensionary benefits released alongwith interest at the earliest.

**2. Facts emerged during the hearing**

2.1 Smt. Kamna Kapoor, GSTO (Pension) from Trade & Taxes Department is present and submitted status report. The same has been perused and taken on record and furnish available proof in this regard.

2.2 Smt. Kamna Kapoor has confirmed that all pensionary benefits i.e. Gratuity, Commutation including CGEGIS and Leave Encashment have been paid to the complainant vide sanction order NO. 744-748 and 739-743, dated 09.05.2019. However, the complainant is not present in the Commission to confirm this.

**3. Directions of PGC**

3.1 Smt. Kamna Kapoor, GSTO (Pension) is directed to confirm that all the amount of pensionary benefits is credited in the complainant's account and furnish available proof in this regard.

3.2 Since the grievance of the complainant has been resolved by the department with the intervention of the Commission, the instant case therefore stands closed in the Commission.

**(SUDHIR YADAV)**  
**MEMBER(PGC)**

Copy to :

1. The Commissioner, Department of Trade & Taxes, Govt. of NCT of Delhi, Bikri Kar Bhawan, I.P. Estate, New Delhi-110002.
2. Shri Narendra Thakur