

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 20th May, 2019

Complainant : Sh. Gulshan Kumar,
Respondent : Deputy Commissioner, Shah.
South Zone, EDMC,
Grievance No. : PGC/2018/MCD/33

1. Brief facts of the complaint

Sh. Gulshan Kumar has filed a complaint against unauthorized construction by Mr. Bhatia, R/o Block R 72/H on the 4th floor of building No. 72 of R Block, Dilshad Garden which is common terrace for all residents in that building. Further owner of Flat No. 72B of R Block has illegally encroached backyard of building and road from front.

2. Proceedings in the Public Grievances Commission

The PGC convened nine hearings in the matter so far and in the hearing held on 20.05.2019, the following are present:

Complainant : Present through his son
Respondent : Sh. D.P.Sharma, AE(M),
Sh. A.K.Jain, AE(B),

3. Relevant facts emerging during the hearing

3.1 Sh. A.K.Jain, Asstt. Engineer (B), Shah. South Zone, EDMC is present in the hearing and submitted a status report stating that the flat under reference was inspected by the concerned Junior Engineer Sh. C.S.Tiwari on 14.05.2019 and revealed that the said water tank has not been shifted / relocated by the complainant. A letter dated 16.05.2019 has been issued to Mr. Bhatia directing him to facilitate the shifting / relocation of water tank of Sh. Gulshan Kumar at designated place on the roof

top and complainant has also been advised to shift his tank and in case of any difficulty he may contact the AE / JE concerned.

3.2 Sh. D.P.Sharma, Asstt. Engineer (M), Shah. South Zone, EDMC is present in the hearing and submitted a status report stating that a programme was fixed for 25.04.2019 for removal of encroachment but the same could not be carried out due to non availability of police force. Field staff went to location and found that the owner has already removed the sheets from the open court yard.

3.3 The son of complainant present in the hearing is satisfied with the action taken by the department.

4. Directions of PGC :

As the action in the matter has been taken by the Building as well as Maintenance Department to the satisfaction of the complainant, the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2018/MCD/33/

Dated :

Copy to:

- 1 Shri Deepak Shinde, Deputy Commissioner, Shahadara South Zone, EDMC, Zonal Office Building, Vishwas Nagar Institutional Area, Behind Karkardooma Court, Shahadara, Delhi – 110032
- 2 Shri Srimandir, Executive Engineer (B), Shahadara South Zone, EDMC, Zonal Office Building, Vishwas Nagar Institutional Area, Behind Karkardooma Court, Shahadara, Delhi-110032 **(through Deputy Commissioner, Shahadara South, EDMC)**
- 3 Sh. Naurangi Lal, Ex. Engineer (Maintenance), Shahadara South, EDMC, Zonal Office Building, Vishwas Nagar Institutional Area, Behind Karkardooma, Shahadara, Delhi – 110032 **(through Deputy Commissioner, Shahadara South, EDMC)**
- 4 Sh. Gulshan Kumar