

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

No.PGC/2019/A.II/Elec./01

Date of hearing: 08.05.2019

Complainant : Sh. Anand Singh Negi.
Respondent : The Chief Electoral Officer,
GNCT of Delhi,
Old St. Stephen College Building,
Kashmere Gate,
Delhi-110006.

1. Brief facts of the complaint

1.1 Sh. Anand Singh Negi has filed a grievance in PGC on 27.3.2019 stating that he shifted from New Delhi Constituency to Burari Constituency in the Month of November, 2016. Subsequently, he applied for Voter Card online during the year 2017 but his request was rejected due to insufficient documents verbally told by SDM, Burari over phone and no reply was given to him. Only one Voter Card was prepared by the concerned authority. Further, he applied again through online on 30.12.2018. But he has not received any information in this matter after completion of one month from the date of applying online E-Roll. Due to non-E-Roll, his family members cannot cast their votes in the coming Lok Sabha Elections, 2019. Hence, he has requested for necessary direction to the concerned authority for E-Roll of his family members urgently to enable them to cast their votes in the Lok Sabha Elections, 2019.

2. Facts emerged during the proceedings:

2.1 None present on the behalf of the respondent department. However, an ATR dated 3.5.2019 has been received from Shri Pradeep Tayal, ERO, AC-2, Burari/SDM(CL) stating that three online applications No. OXV542212108 (Neema Negi), OXT694598558 (Laxmi Negi) and OLQ530434786 (Anand Singh Negi) were submitted on 30.12.2018 for enrolment as Voter in AC-2 Burari. All these applications were processed and the applications were accepted on 18.2.2019. After acceptance, the above applicants have been enrolled as voter in AC-2, Burari as under:-

(i) Neema Negi, Part No.200 at Sr.No.1221 & Voter Card No.SJE0191213

- (ii) Laxmi Negi, Part No.200 at Sr.No.1220 & voter card no.SJE1962347
- (iii) Anand Singh Negi, Part No.200 at Sr.No.1219 & voter card No.SJE0191197.

Further, on 23.2.2019 and 24.2.2019, special camps were organized all over Delhi for enrolment of new voter as well as correction in existing entry. In the two days camp, a large number of forms were received. The Office remained busy in digitization of received forms and their subsequent disposal. After disposal of forms, this office has generated PDF of 7820 voter cards. All the voter cards were got printed including above three voter cards.

The Booth Level Officer has successfully delivered the above three voter cards at the residence of Shri Anand Singh Negi on 21.4.2019.

That grievances of Shri Anand Singh Negi have been resolved. He and all the members who have applied, have been enrolled as voter in AC-2, Burari.

2.2 The complainant was not present during the proceeding despite wait and repeated calls.

2.3 The complainant was telephonically contacted over phone by the Commission on 09.05.2019 who stated that he has received all the three Voters I cards on 21.4.2019 by the Booth Level Officer and he is satisfied over action taken by the respondent department. He requested to close the case in the Commission. An e-mail dated 7.5.2019 has also been received stating that his long pending greivances have been redressed and voter cards have been received by him.

3. Directions:

3.1 In view of the fact that action taken by the respondent department and all the three voter cards have been delivered at the residence of Shri Anand Singh Negi, complainant on 21.4.2019, the case is disposed of in the Commission.

(SMT. MADHU SHARAN)
MEMBER

Copy to:

1. The Chief Electoral Officer, GNCT of Delhi, Old Stephen's College Building, Kashmere Gate, Delhi-110006.
2. ERO, AC-2, Burari/SDM, Civil Lines, Khasra No.549, Near Barat Ghar, Old NDPL Office, Burari, Delhi-110084.
3. Sh. Anand Singh Negi,