

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 29th Apr., 2019

Complainant : Smt. Santosh Kadian
Respondant : Deputy Commissioner, Narela Zone
Grievance No. : PGC/2018/MCD/36

1. Brief facts of the complaint

Smt. Santosh Kadian has filed a grievance in PGC reg. nonpayment of retirement benefits after superannuation on 31.12.2017.

2. Proceedings in the Public Grievances Commission

The PGC has convened six hearings so far in the matter and in the hearing held on 29.04.2019, the following are present:

Complainant : Represented through her husband

Respondent : Ms Raj Rani, AAO, Education HQ
Sh. Khushi Ram, DDO, Narela
Sh. Mohinder Singh, Nodal Officer

3. Relevant facts emerging during the hearing

3.1 Ms Raj Rani, AAO, Education HQ is present in the hearing and submitted an Action Taken Report stating that the case for final payment was closed and bill for payment was passed with interest upto 31.07.2018 as per GPF rule. The passed bill was sent to A. O. (GPF) HQ on 24.07.2018. As per report of AO / GPF final payment has been made through RTGS on 21.08.2018 for Rs. 8,03,400/-. The Incumbent has already been paid 6 months interest on Final Payment of GPF for delayed payment. Hence, no further interest is due as per rule 11 (4) of the GPF (CCS) Rules, 1960.

3.2 Sh. Khushi Ram, DDO, Narela Zone is present in the hearing and submitted a Status Report stating that the amount of DCRG Rs. 7,61,040/- and the amount of Leave Encashment Rs. 4,44,997/- has been credited to the account of the complainant. Pension Commutation of Rs. 11,87,803/- has also been paid to the complainant in full.

4. Directions of the PGC

As all the pending dues of terminal benefits have been paid to the complainant as per the reports submitted by the Department, the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2018/MCD/36/

Dated:

Copy to:

1. Sh. M.B.Ramesh, Dy. Controller of Accounts, Final Payments, North DMC, Dr. Shyama Prasad Mukherjee Civic Centre, JLN Marg, New Delhi – 110002
2. Sh. Sushil Kumar, Dy. Controller of Accounts, Narela Zone, North DMC, Primary Health Centre, Near Alipur, Narela, Delhi – 110040
3. Smt. Santosh Kadian