

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Grievance No.PGC/2018/A.II/Edn./15/

Date of hearing: 24.04.2019

Complainant : Sh. Rakesh Sharma, Present.

Respondent : The Director,  
Dte.of Education, GNCTD.  
Through Shri Anurag Yadav,  
Dy.Director of Education, Zone-20, GNCTD.  
Sh. Pawan Kumar, Lab.Asstt, Present.

**1. Brief facts of the complaint**

1. Shri Rakesh Sharma filed a complaint in PGC on 5.10.2018 stating that he retired as Yoga Teacher on 31.1.2018 from Sri Sanatan Dharm Co-Ed.Sec.School but he has not received his pension & other terminal benefits even after a lapse of nine months. He has requested for early release of the same.

1.1 The Commission held several hearings in the case starting from 25.10.2018.

**2. Facts emerged during the proceedings.**

2.1 An ATR has been filed by Shri Anurag Yadav, Dy.Director of Education, Zone-20, GNCTD, stating that the pension case of Mr. Rakesh Sharma, Ex-Yoga Teacher has been completed. Gratuity, Pension Book, GPF and Commutation has already been handed over to him.

2.2 The complainant, who is present during the proceedings, has confirmed that the same have been received by him. However, he stated that the Leave Encashment still remains to be paid by the respondent department.

2.3 Dy. Director of Education, Zone-20 assured that the same will be released to the complainant shortly as the same has already been processed by the Accounts Branch.

2.4 The complainant expressed satisfaction over action taken by the respondent and also thanked the Commission in getting his long pending dues.

**3. Directions :**

3.1 The Commission appreciates the personal efforts made by Shri Anurag Yadav, Dy. Director of Education, Zone-20, GNCTD, in releasing Gratuity, Pension Book, GPF and Commutation to the complainant. Hence, the case of the complainant is disposed of in the Commission with the advise to Dy. Director of Education, Zone-20, GNCTD, to release the amount of leave encashment to the complainant expeditiously and send a report to the Commission.

3.2 The complainant is also advised to intimate the Commission as soon as amount of Leave Encashment is received by him.

**( MRS. MADHU SHARAN )  
MEMBER**

No.PGC/2018/A.II/Edn./15/

Dated:

**Copy to :-**

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Dy. Director of Education, Zone-20, Distt. South West-A, GNCT of Delhi, C-4, Vasant Vihar, New Delhi-110057.
3. Shri Rakesh Sharma.