

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 24th Apr., 2019

Complainant : Sh. Sameer Verma
Respondent : Deputy Commissioner, South
Zone, SDMC
Grievance No. : PGC/2019/MCD/09

1. Brief facts of the complaint

Shri Sameer Verma has filed a grievance in PGC on 17.01.2019 regarding inaction of SDMC Officers in case of demolition of unauthorized guard rooms that have been made on public land in H-Block, DDA SFS Flats, Saket.

2. Proceedings in the Public Grievances Commission

The PGC has convened three hearings in the matter so far and in the hearing held on 24.04.2019, the following are present:

Complainant : Present
Respondent : Sh. H.M.Meena, AE(M), South Zone

3. Relevant facts emerging during the hearing

3.1 Sh. H.M.Meena, AE(M), South Zone is present in the hearing and submitted a Status Report stating that a programme was fixed on 19.04.2019 for re-erecting the window and door of Guard Room at Gate no. 1 & 4, DDA Flats, H-Block, Saket, but during the action, RWA members created hindrance due to which the action could not be taken up. Complainant Sh. Sameer Verma was also present there. However, Sh. Sameer Verma has also erected a sign board by name of Real Estate in front of his office which is more than the permissible size.

3.2 Dr. Reena Ramachandran, Sh. D. K. Bose and Sh. Praneesh Rattan, Members of RWA, present in the hearing were advised to sort out the matter amicably and to reach to a logical conclusion. They have agreed to discuss the matter in their General Body Meeting to sort out the issue of replacing the Steel Door with a Grill Door to have more visibility in the Guard's Room.

3.3 The Complainant present in the hearing has also agreed to pay the expenses for installation of the Grill Door.

4. Directions of the PGC :

4.1 Sh. H.M.Meena, AE (M), South Zone is directed to coordinate the matter with the complainant and RWA members and take necessary action for installation of Grill Door in the Guard's Room.

4.2 Sh. Vishwendra, Deputy Commissioner, South Zone is advised to ensure that action in the matter is taken by the concerned officers in a time bound manner.

4.3 With the above direction, the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/MCD/09

Dated:

Copy to:

1. Sh. Vishwendra, Deputy Commissioner, South Zone, SDMC, Zonal Office Building, Green Park, New Delhi - 110017
2. Sh. H. M. Meena, Asstt. Engineer (M), South Zone, SDMC, Office of the Exe. Engineer (M-IV), South Zone, SDMC, Sec-04, Pushp Vihar, Near NBCC Plaza, New Delhi- 110017
3. Sh. Sameer Verma