

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Grievance No. PGC/2019/A.II/Edn./06

Date of hearing: 10.4.2019

Complainant : Smt. Lily Saha – Present.

Respondent : The Director,  
Directorate of Education,  
Govt. of NCT of Delhi,  
Through Sh. K.S. Dhama,  
Vice-Principal,  
Govt. Boys SSS, Hari Nagar Ashram – Present.

**1. Brief facts of the complaint**

1.1 Smt. Lily Saha filed a complaint in PGC on 15.3.2019 regarding incorrectly curtailed/reduced family pension in respect of PPO No.704180100357.

**2. Relevant facts emerging during the hearing**

2.1 Shri K.S. Dhama, Vice-Principal, Govt. Boys Sr.Sec.School, Hari Nagar, Ashram, filed an ATR stating that order of the pension revision has been received from PAO-17 on 8.4.2019. Copy of the same has been sent to Mrs. Lily Saha on Whatapp. A copy of the same has also been handed over to the complainant during the proceedings today in the Commission.

2.2. The complainant is satisfied over action taken by the respondent department and requested to close the case. However, she requested Vice-Principal of the School, present during the proceedings, to credit the amount of family pension to Savings Bank Account No.1509000301222016 of PNB which is in her name instead of his husband's account No.1509000100042150. A request to this effect has been handed over to the Vice-Principal of the School today. Vice-Principal of the School assured to take needful action.

**3. Directions of the PGC**

3.1 In view of due action taken by the Vice-Principal of Govt.Boys Sr.Sec.School, Hari Nagar, Ashram in revising family pension in respect of the complainant and the complainant also expressing her satisfaction, the case is disposed of in PGC with the advice that School Authorities shall take immediate action for credit of the family pension into the account of the complainant.

3.2 The Commission record its appreciation for the painstaking and strenuous efforts taken by Shri K.S. Dhama, Vice Principal of Govt. Boys Sr.Sec.School, Hari Nagar, Ashram, New Delhi, for the grace shown in the matter for prompt revision of family pension in respect of the complainant.

**( MRS. MADHU SHARAN )  
MEMBER**

No. . PGC/2019/A.II/Edn./06

Dated:

Copy to :-

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Head of School, Govt. Boys Sr.Sec.School, (School ID 1924005), Hari Nagar, Ashram, New Delhi-110014.
3. Smt. Lily Saha .