

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 27th Mar., 2019

Complainant : Sh. Jagdev Singh
Respondent : Deputy Commissioner
(Najafgarh Zone), SDMC
Grievance No. : PGC/2019/MCD/15

1. Brief facts of the complaint

A grievance case has been filed by Sh. Jagdev Singh regarding illegal / unauthorized construction of extra floor of two room set on the roof top of DDA flats carried out under the garb of erecting barsati by Sh. Vinod Kumar R/o Flat No. 455, Pkt. B, Phase-2, Sector-13 (Metro View Apartment) New Delhi – 78.

2. Proceedings in the Public Grievances Commission

The PGC has convened first hearing in the matter on 27.03.2019 and the following are present:

Complainant : Present

Respondent : Sh. D.S.Gupta, AE (B) Nazafgarh Zone

3. Relevant facts emerging during the hearing

3.1 Shri D.S.Gupta, Asstt. Engineer (B), Nazafgarh Zone is present in the hearing and submitted an Action Taken Report stating that a demolition action on unauthorized construction in flat No. 455, Metro View Apartments, Sector-13, Dwarka was taken on 27.09.2018 demolishing chajja / projection from outside. Further on 16.10.2018 a demolition action was carried out at terrace for unauthorized construction which was beyond sanctioned building plan. He further informed that there remains only a wall for which the owner / occupier of the flat was advised

to demolish the same, himself. He assured that necessary action in the matter will be taken to remove this wall also.

3.2 The complainant present in the hearing informed that the party complained against has put a lock on the door of terrace and the other residents have no access to the terrace to check their water tanks etc. He requested that the party complained against may be advised to share the key of that lock with all the four flat owners in the same stack. He further informed that the water tanks of all the flats have been dislocated by Sh. Vinod Kumar, owner of top floor flat, while doing unauthorized construction on the terrace.

4. Directions of the PGC

Shri D.S.Gupta, Asstt. Engineer (B), Nazafgarh Zone, SDMC is advised to take necessary action for demolition of the wall which is still there, towards shaft side, as per DMC Act. Further he is directed to advise the owner of top floor flat either not to put lock or share key with all the flat owners to have access to the terrace. He may further explore the possibility of shifting of water tanks on the terrace, where these were kept initially, as per the instructions of DJB.

An Action Taken Report in the matter be submitted to this Commission before 30th April, 2019.

With the above directions, the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/MCD/15/

Dated:

Copy to:

1. Shri D.S.Gupta, AE (B), Nazafgarh Zone, SDMC, Main Zonal Building, Near Dhansa Stand, Nazafgarh, New Delhi – 110043
2. Sh. Jag Dev Singh