

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 01st Apr., 2019

Complainant : Ms Om Kaur,
Respondent : Deputy Commissioner
(Rohini Zone), North DMC
Grievance No. : PGC/2016/MCD/10 (Reopened)

1. Brief facts of the complaint

Ms Om Kaur had filed a grievance in this Commission on 30.12.2015 regarding non fixation and non revision of pay under MACP scheme. After five hearings in the matter her case was closed in this Commission with the directions to Asstt. Director (Edn.), Rohini Zone, to give the matter top priority.

The complainant has again represented before this Commission through her various letters for non compliance of the directions of this Commission. Hence it was decided to reopen the case.

2. Proceedings in the Public Grievances Commission

After reopening of the case, the PGC has convened first hearing in the matter on 01.04.2019 and the following are present:

Complainant : Absent
Respondent : Ms Sarla, School Inspector
Sh. Radhey Shyam, Teacher
Sh. Attar Singh, UDC
Sh. Shiv Shankar, LDC

3. Relevant facts emerging during the hearing

3.1 Ms Sarla, School Inspector, Rohini Zone is present in the hearing and submitted a status report from Ms Usha Rani, ADE stating that the bill of MACP arrear was passed from Accounts Department, Rohini Zone on 28.01.2019. After 27.03.2015 no payment of arrear bills has been released by the department due to

financial crunch. Her payment will be released as per the policy of the department.

It is further informed by her that due to a typographical mistake the PPO number of the complainant had been wrongly mentioned, which is now corrected.

3.2 Sh. Attar Singh, UDC is present in the hearing from Pension Branch, North DMC and submitted a report from AO (Pension) stating that the pension of the complainant has already been revised on account of grant of MACP and she is being paid pension at revised rate.

3.3 Complainant is not present in the hearing. A copy of the status report has already been sent to the complainant by the department.

4. Directions of the PGC

Ms Usha Rani, Asstt. Director of Education, Rohini Zone, North DMC is advised to release the payment of arrear of MACP to the complainant as per the policy of the department and submit a report to this Commission.

With the above directions the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2016/MCD/10 (Reopened)/

Dated:

Copy to:

1. Ms Vineeta Reddy , Dy. Commisioner, Rohini Zone, North DMC, Zonal Building, Near Rajiv Gandhi Cancer Institute, Sector – 5, Rohini, Delhi – 110085 with the directions to ensure that arrear payment of MACP is made to the complainant.
2. Ms Usha Rani, Asstt. Director of Education, Rohini Zone, North DMC, Zonal Building, Near Rajiv Gandhi Cancer Institute, Sector – 5, Rohini, Delhi – 110085
3. Ms Om Kaur