

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 19<sup>th</sup> Mar., 2019

Complainant : Sh. Gurmeet Singh Saini,  
Respondent : Deputy Commissioner (Civil Lines  
zone), North DMC,  
Grievance No. : PGC/2010/MCD/249/reopened

**1. Brief facts of the complaint**

Sh. Gurmeet Singh Saini has filed a complaint in PGC on 06.05.2016 regarding encroachment by motor mechanics and some unruly Rikshaw Wallahs in front of MCD Girls / Boys school, Village Dhakka and also the walkway of Gandhi Ashram on Kingsway Camp, Nirankari Road, Delhi. He has requested the Commission for taking strict action against the Department for not complying with the orders of the Commission passed in its last hearing held on 09.10.2012.

**2. Proceedings in the Public Grievances Commission**

After re-opening of case, the Commission has convened nineteen hearings so far in the matter and in the hearing / proceeding held on 19<sup>th</sup> Mar., 2019, the following are present:

Complainant : Suo-moto case  
Respondent : Sh. Ashok Kumar, L.I.

**3. Relevant facts emerging during the hearing**

Shri Ashok Kumar, Licensing Inspector, Civil Line Zone, North DMC is present in the hearing and submitted a report from Asstt. Commissioner stating that the department has taken sealing action against tehazaris and out of 5 sealed tehazaris one tehbazari is de-sealed as per request & assurance of allottee and

4 are still sealed & request for desealing is under consideration. Regular checks are also being conducted by the concerned Licensing Inspector / Rent Collector. 04 out of 09 tehbazaris are found locked on vigil by the department and hence no action could be taken.

**4. Directions of the PGC**

Ms Anita Ved, Asstt. Commissioner, Civil Line Zone is advised to issue Show Cause Notices to the owners of 04 tehbazaris against which no action has been taken by the department due to the reason that the premises are locked. Further she is advised that regular checks be made in the area so as to check the status of all these tehbazaris and submit a status report to this Commission on monthly basis.

With the above directions in the matter the case stands closed at the level of this Commission.

(ASHOK KUMAR)  
CHAIRMAN

No. PGC/2010/MCD/249/reopened/

Dated:

Copy to:

1. Ms Anita Ved, Asstt. Commissioner, Civil Line Zone, North DMC, 16 Rajpur Road, Delhi – 110054
2. Sh. Bhagat Singh, A.O., Civil Line Zone, 16, Rajpur Road, Delhi – 110054