

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 11th Mar., 2019

Complainant : Sh. Kanhaiya,
Respondent : Deputy Commissioner
Shahadara South Zone,
Grievance No. : PGC/2018/MCD/25

1. Brief facts of the complaint

Shri Kanhaiya filed a complaint in PGC regarding non-payment of terminal benefits from Health Department, Shahadara South Zone, EDMC.

2. Proceedings in the Public Grievances Commission

The PGC has convened nine hearings in the matter so far and in the hearing held on 11.03.2019, the following are present:

Complainant : Present
Respondent : Dr. Ajay Kumar, DHO
Sh. Darshan Lal
Sh. Sunil Kumar

3. Relevant facts emerging during the hearing

In addition to the Action Taken Report submitted earlier, Dr. Ajay Kumar, DHO informed that the DCRG in full has been paid to the complainant to which the complainant agreed. Now, the remaining payments are of certain arrears and petty amounts, which will be paid by the department on the availability of funds.

4. Directions of the PGC

4.1 Ms Lalithamani, Deputy Controller of Accounts, Shahadara South Zone, EDMC is directed to ensure that all remaining payments of arrears are paid to the complainant in a reasonable

time frame of approx. 3 months and an Action Taken Report is submitted to this Commission.

4.2 Complainant is advised to be in contact with the officers of EDMC for payment of his dues.

With the above directions in the matter the case stands closed at the level of this Commission. However, the complainant is at liberty to approach this Commission, if his dues are not paid by the department.

(SUDHIR YADAV)
MEMBER

No. PGC/2018/MCD/25/

Dated :

Copy to:

1. Shri Deepak Shinde, Deputy Commissioner, Shahadara South Zone, EDMC, Zonal Office Building, Karkardooma, Shahadara, Delhi – 110032
2. Ms Lalithamani, Dy. Controller of Accounts, Shahadara South Zone, EDMC, Zonal Officer Building, Karkardooma, Shahadara, Delhi – 110032
3. Dr. Ajay Kumar, Deputy Health Officer, Shahadara South Zone, EDMC, Zonal Office Building, Karkardooma, Shahadara, Delhi – 110032
4. Shri Kanhaiya