

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 11<sup>th</sup> Mar., 2019

Complainant : Sh. Prabhu Dayal,  
Respondent : Deputy Commissioner  
Shahadara South Zone,  
Grievance No. : PGC/2019/MCD/01

**1. Brief facts of the complaint**

Shri Prabhu Dayal has filed a grievance in PGC regarding nonpayment of terminal benefits, retired from service on 30.04.2013.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened two hearings in the matter so far and in the hearing held on 11.03.2019, the following are present:

Complainant : Absent

Respondent : Sh. S. P. Bhaduri, S.O.

**3. Relevant facts emerging during the hearing**

Sh. S. P. Bhaduri, S.O. is present in the hearing and submitted a Status Report stating that all payments of terminal benefits i.e. Gratuity, Commutation of Pension, GIS, GPF, Difference of Commutation, Difference of Gratuity have been paid to the complainant. Further PPO No. 3786 has been issued and pension is being paid to him.

The complainant has no leaves in his credit, as such the question of payment of leave encashment does not arise.

Complainant is not present in the hearing.

**4. Directions of the PGC**

Necessary action in the matter has been taken by the department, the matter stands closed at the level of this Commission.

In case complainant still has any grievance, he may contact Sh. Sunil Tripathi, Asstt. Commissioner, Shahadara South Zone, EDMC.

(SUDHIR YADAV)  
MEMBER

No. PGC/2019/MCD/01/

Dated :

Copy to:

1. Shri Sunil Tripathi, Asstt. Commissioner, Shahadara South, EDMC, Zonal Office Building, Karkardooma, Delhi – 110032
2. Sh. Prabhu Dayal