

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No. PGC/2014/PWD/101

Date of hearing: 07/2/2019

Complainant : Sh. Tarun Jain.

Respondent 1 : Principal Secretary,
Public Works Department,
Govt. of NCT of Delhi.

Respondent 2 : Commissioner, East DMC

1. Brief facts of the case

1.1 Shri Tarun Jain had filed a complaint before PGC on 12.9.2014 regarding blocked Nallah on 60 ft. Road at Yudhishtir Gali, Vishwas Nagar, Delhi.

2. Facts emerged during the proceedings.

2.1 None present on behalf of East DMC and PWD nor any ATR has been filed to apprise the Commission about the latest development in the case.

2.2 A letter dated 27.12.2018 has been received from Shri Tarun Jain, the complainant, stating that he had filed his complaint in PGC in 2014 for poor sanitary conditions in Vishwas Nagar. Since sanitary conditions in this area have improved, hence he has no more grievances. Further, he requested the Commission to close the case.

He has further drawn the attention of the Commission that the reason for his request for closure of the case is that he had been attacked and manhandled in front of his mother at his house by the mob of 50-80 people from Gaushala on 21.2.2018. He states

that the present case has become a threat to his life and his family members as he has been receiving constant threats from the affected parties.

2.3 The Commission notes that undoubtedly, civic bodies are responsible to provide basic amenities including waste collection and disposal system, waste from dairy areas including cow dung and dumping of solid waste to avoid such waste choking the drains and free flow of water, but EDMC has not taken sufficient and stringent measures against the cow shed owner to deter them for choking the drains by dumping the cow dung and polluting the environment despite advice given to them by the Commission from time to time.

3. Directions

In view of the above:-

3.1 Dy.Commissioner, Shahdara South Zone, EDMC, is advised to look into the matter personally being of serious nature and direct S.S., Shahdara South Zone, to take stern action against illegal Cow shed owner by organizing inspections, issuing Show Cause Notices and hefty challans and also explore the possibility of relocating these Cow sheds to other suitable locations.

3.2 Public Health Department, EDMC, is directed to continue with their action of regular fogging and sprinkling of anti larve spray and bleaching powder in vulnerable areas and intensify steps to prevent breeding of mosquitoes.

3.3 Dy.Director(Vet.) Shahdara South Zone, EDMC, to ensure proper corrective measures are taken by the Cow shed owners for disposal of cow dung and no cow dung is disposed of through the public drainage system.

3.4 A.E., PWD, to continue with their exercise to review the situation on regular basis and apprise the EDMC of the status to enable them to take effective measures.

3.5 Dy.Commissioner of Police(Shahdara), is advised to look into the matter personally for taking necessary action on the complaint of the complainant regarding physical assault on 21.2.2018 and threat to the complainant as well as his family members and take all precautionary steps to avoid any untoward situation and also ensure safety of the complainant and his family members.

2.5 The complainant, Shri Tarun Jain, is advised to approach local police with regard to his complaint of physical assault and threat to him and to his family members, for immediate redressal.

2.6 A detailed Action Taken Report be submitted to the Commission by EDMC, PWD and Dy.Commissioner of Police (Shahdara).

(ASHOK KUMAR)
CHAIRMAN (PGC)

No. PGC/2014/PWD/101

Dated:

Copy to:

1. Deputy Commissioner (Shahdara South Zone), East DMC, Karkardooma, Shahdara, Delhi.
2. Engineer-in-Chief, PWD, Govt. of NCT of Delhi, 12th Floor, MSO Building, I. P. Estate, New Delhi – 110002.
3. The Executive Engineer, O/o. Executive Engineer (Shahdara) M Roads PWD (D.S.), GNCT of Delhi, 2nd Nizamuddin Bridge, Eastern Approach, Delhi-110091.
4. Ms. Meghna Yadav, Dy.Commissioner of Police (Shahdara), P.S. Farsh Bazar, Delhi-110032.
5. AE (M-II), Shahdara South Zone, East DMC, Near Hanuman Mandir, Vishwakarma Nagar, Jhilmil, Delhi – 110092.
6. Dr. M.L.Sharma, D.D (Vs.) Shahdara South Zone, East DMC, Near Karkardooma Courts, Delhi – 110092.
7. Sh. Tarun Jain.

