

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No. PGC/2018/A.II/Edn./31

Date of hearing: 29.1.2019

Complainant : Sh. Inamul Haq Khan – Present.

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi,
Through Dr N.P. Sharma, HOS
Govt. Boys SSS, Badarpur,
Sh. G.K. Ahuja, Min.Staff – Present.

1. **Brief facts of the complaint**

1.1 Shri Inamul Haq Khan filed a complaint in PGC in connection with non issuance of Health Card (DGEHS) by the Directorate of Education.

2. **Relevant facts emerging during the hearing**

2.1 An ATR has been filed by Dr. N.P. Sharma, Vice Principal of Govt.Boys Sr.Sec.School No.1, Badarpur stating that a Duplicate Medical Facility Card has been issued to Shri I.H. Khan on 09.1.2019. He requested that since the grievances of the complainant has been resolved by issuing him a Duplicate Medical Facility Card and also the medical bills have been cleared long back in September, 2018, the matter may be closed.

2.2 The complainant, who is present in person during the proceedings confirmed that Duplicate Medical Facility Card has been issued to him and he expressed satisfaction over action taken by the Department in resolving his grievances.

3. **Directions of the PGC**

3.1 In view of the fact that due action has been taken by the respondent department in clearing medical bills of the complainant and issuing him a Duplicate Medical Facility Card and further complainant expressing his satisfaction over action taken by the Department, the case is disposed in the Commission.

(SMT. MADHU SHARAN)
MEMBER

No. PGC/2018/A.II/Edn./31

Dated:

Copy to :-

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Sh. Inamul Haq Khan.