

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No. PGC/2018/A.II/Power/05

Date of hearing: 05.02.2019

Complainant : Sh. Rajesh Kumar, Present

Respondent : The Principal Secretary (Power), GNCTD

BSES, BRPL,
Through Sh. Sudharshan Bhattacharya,
Manager, BRPL.

1. Brief facts of the case

1.1 Shri Rajesh Kumar, complainant, filed a complaint in PGC against BSES for issuing disconnection notice of Electricity Connection No.152551249.

2. Facts emerged during the proceedings.

2.1 No ATR has been filed. However, the complainant stated that all the documents have been submitted to BSES RPL. As regards desealing of the property, it was informed by the complainant that the same has not been done and it will take some time by the concerned authorities to deseal it. He assured that as soon the desealing process is complete, necessary documents with regard to desealing and other relevant documents will be submitted to BSES RPL for their information and record. He requested to close the case in the Commission.

2.2 The representative of BSES RPL stated that there has been no disconnection of the above Electricity Connection and no action for disconnection of electricity connection will be taken in future subject to condition that complainant pays his bills regularly and he should also submit the necessary papers regarding desealing of property as soon as possible.

2. Directions

2.1 In view of the above, the case of the complainant is disposed in the Commission with the advise that the complainant should ensure payment of regular bills to BSES RPL

and provide all other relevant documents including the desealing documents for information and record of BSES RPL.

2.2 The BSES RPL may take necessary action as per rules in the event of complainant failing to comply with the above directions.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2018/A.II/Power/05

Dated:

Copy to:-

1. The Principal Secretary, Department of Power, 8th Level, B-Wing, Delhi Sachivalya, I.P. Estate, New Delhi.
2. The Head Customer Relation Cell, NDPL Grid Sub Station Building, Hudson Lane, Kingsway Camp, Delhi-110009.
3. DGM(B), VKJ, BSES Rajdhani Power Ltd., C-9, Vasant Kunj, New Delhi-110070.
4. AGM, Head of Group, Performance Assurance Group TPDDL, Sen Care Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.
5. Shri Rajesh Kumar.