

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 28.01.2019

Complainant : Shri Chander Shekhar.

Respondent : The Commissioner,
Deptt. of Transport, GNCT of Delhi.
Through Shri Ashok Kumar, MLO,
Wazirpur/North-West Zone-I – Present.

Grievance No. : PGC/2018/A-II/Tpt/03

1. Brief facts of the case.

1.1 The complainant filed a complaint in PGC regarding non-correction of mistake (seating capacity) in the Registration Certificate of his vehicle No.DL8CA0942 by MLO/Wazirpur.

2. Facts emerged during the proceedings.

2.1 Shri Ashok Kumar, Motor Licensing Officer, North West Zone-I, Wazirpur filed report stating that the vehicle No. DL8CAM0942 was registered in the name of M/s. Jaus Polymers Ltd. 111, Chiranjiv Tower, 43 Nehru Place, New Delhi on 11.8.2015. The owner, M/s. Jaus Polymers had sold the vehicle to Sh. Chander Shekhar, R/o. C-602, Hastal Road, Uttam Nagar, New Delhi, on 16th February, 2018. As per Sale Certificate, the seating capacity was 5, while its present owner claims seating capacity is 8. He further stated that seating capacity has been corrected in the computerized record of the Authority.

2.2 A copy of the computerized record submitted along with the report filed by Motor Licensing Officer, on behalf of the respondent department now shows the seating capacity of the vehicle as 08.

2.3 The complainant is not present during the proceedings in the Commission nor has any intimation been received from him for his absence. The complainant was telephonically contacted by the Commission but the calls remained unanswered. He has also not conveyed that this grievance has been resolved to his satisfaction by the respondent department.

3. **Directions:**

3.1 In view of the action taken by the respondent department on the grievance including necessary corrections in the Registration Certificate of vehicle No.DL8CAM0942, the case of the complainant stands closed in the Commission.

3.2 The Commissioner, Transport Department, GNCT of Delhi, is advised to fix responsibility of concerned erring officials for dereliction of duty. Necessary disciplinary action as deemed fit be taken against such officials to prevent recurrence of such lapses and take necessary remedial measures.

**(SUDHIR YADAV)
MEMBER (PGC)**

No. PGC/2018/A-II/Tpt/03

Dated:

Copy to:-

1. The Transport Commissioner, Govt.of NCT of Delhi, 5/9, Underhill Road, Rajpur Road, Delhi-110054.
2. The Motor Licensing Officer, Transport Department, GNCT of Delhi, Wazirpur North West Zone-I, DTC Depot, Wazirpur, New Delhi-110035.
3. Shri Chander Shekhar.