

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 28th Jan., 2019

Complainant : Ms. Savitri Devi
Respondent : Chairman, NDMC, Palika Kendra,
Parliament Street, New Delhi-
110001
Grievance No. : PGC/2018/Annex.II/NDMC/05

1. Brief facts of the complaint

Ms. Savitri Devi has filed a grievance in PGC through Email dated 01.11.2018 regarding pension revision in r/o PPO No. 66(c) SR.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings in the matter so far and in the hearing held on 28.01.2019 and the following are present :

Complainant : Absent
Respondent : Ms Atima Khanna, Head Asstt.,
Mr. D.P. Singh, Consultant,

3. Relevant facts emerging during the hearing

3.1 Ms Atima Khanna, Head Asstt., NDMC is present in the hearing and submitted a Status Report stating that the status for revision of the family pension of the applicant has been obtained from Pension Department, NDMC. As intimated the family pension in respect of Smt. Savitri Devi wife of Late Sh. Asa Ram, Ex HM has already been revised w.e.f. 01.01.2016 in accordance with 7th CPC. She further informed that Family Pension of the applicant, earlier which was Rs. 4417 has been revised to Rs. 7717 @ 2.57 times in accordance with the 7th CPC.

3.2 Complainant is not present in the hearing. In the earlier hearing, she was also not present.

4. Directions of the PGC

Since, the Department has submitted that the Family Pension of the complainant has been revised and the grievance of the complaint has already been resolved, the matter stands closed at the level of PGC.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2018/Annex.II/NDMC/05/

Dated:

Copy to:

1. The Chairman, New Delhi Municipal Council, Palika Kendra, New Delhi.
2. Ms. Usha Parashar