

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 29<sup>th</sup> Jan., 2019

Complainant : Sh. Shri Pal,  
Respondent : Deputy Commissioner (CSP  
Zone), North DMC,  
Grievance No. : PGC/2018/MCD/35

**1. Brief facts of the complaint**

Sh. Shri Pal has filed a grievance in PGC regarding non-payment of terminal benefits after retirement from North DMC on 31.12.2017.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened three hearings in the matter so far and in the hearing held on 29.01.2019, the following are present :

Complainant : Present  
Respondent : Sh. Mohd. Yasin, AE(Elec.)  
Sh. Narender Kumar, Accounts Dept.,

**3. Relevant facts emerging during the hearing**

3.1 Sh. Mohd. Yasin, AE(Elec.) and Sh. Narender Kumar, from Accounts Dept., CSP Zone are present in the hearing and submitted a status report stating that the payment of DCRG and Commutation of Pension amounting to Rs. 6,89,535/- and Rs. 7,82,691/- respectively, has been paid to Sh. Shri Pal.

3.2 The complainant present in the hearing has confirmed the facts and accepted that payment of DCRG and Commutation of Pension has been received by him. He further informed that an

amount of Rs. 59,000 (approximately) is also pending on account of arrears of increment.

**4. Directions of the PGC**

Accounts Officer, City SP Zone is advised to release the remaining amount of arrears of Rs. 59,000/- (approx.) in respect of complainant on priority and submit a report to this Commission.

With the above directions, the matter stands closed at the level of PGC.

(ASHOK KUMAR)  
CHAIRMAN

No. PGC/2018/MCD/35/

Dated:

Copy to:

1. Dy. Controller of Accounts, HQ, North DMC, Dr. S.P.Mukherjee Civic Centre, Minto road, New Delhi - 110002
2. Accounts Officer, City SP Zone, Old Hindu College Building, Kashmiri Gate, Delhi-110006
3. Shri Sri Pal