

DELHI JAL BOARD OFFICE OF THE DIRECTOR (REVENUE) VARUNALAYA PHASE-II, KAROL BAGH, NEW DELHI

्वारत एक कदश सम्बात की और

NO.DJB/DOR/Addl. SC & Sewer MC/2019/ 694 8

Dated: 18-06-2019.

INSTRUCTIONAL ORDER

Subject: Implementation of Levy of Additional Sewerage Charge & Sewer Maintenance Charge.

Delhi Jal Board vide Resolution No.797 dated 29-05-2019 has approved implementation of levy of following charges as provided in Annexure-II & III of Schedule II of Delhi Water and Sewer (Tariff & Metering) Regulation 2012) w.e.f. 01-11-2018:-

- (i) Additional Sewer Charges from all left out Commercial Consumers (Category-II).
- (ii) Sewer Maintenance Charges, wherever due (dis-connected connections/without DJB water/ sewer connection) from Commercial Consumers.
- 2. Further, consumers who have already made payment irrespective of category under above heads, would neither be adjusted nor will it be refunded.
- 3. Billing of above charges, wherever due, will be done by zones on regular basis henceforth i.e. on monthly basis in case of a Bulk Commercial Consumers and bi-monthly basis in case of other commercial consumers.
- 4. Charges as provided in Delhi Water and Sewer (Tariff & Metering) Regulation 2012) is enclosed as Annexure-'A' and procedure of billing is enclosed at Annexure-'B'.
- 5. Extensive Survey may be made by the field staff for identifying the consumers and generation of K.No. wherever required and ensure billing of all consumers covered for the billing of above charges without any exception. Report of survey conducted by EE(Maintenance) for ground water usage/borewell existence may also be used for the purpose.

6. This is for strict compliance by all concerned.

Encl: As above.

Copy for information / necessary action to:

- 1) PS to Chairman, DJB for kind information.
- 2) Vice Chairman, DJB for kind information.
- 3) Members of the Board for kind information.
- 4) Secy. to CEO for kind information of CEO.
- 5) Member (A)/Member(F)/Member(W)/Member(Dr.).
- 6) All Chief Engineers .
- 7) Director(F&A)/ Director(A&P)/ Secretary, DJB.
- 8) All Area Jt. Directors (Revenue)/ All Dv. Directors(Revenue).
- 9) Jt. Director (F&A)-I & II / Dy. Director (Vig.).
- 10) All ACs/ All AOs.
- 11) All SEs(Maintenance)/ All EEs (W/S/R) with the directions to provide Survey Report to concerned ZROs..
- 12) All ZROs are directed to take action accordingly.
- 13) A.O.(PR): for necessary Press Release.
- 14) E.E. (EDP): for uploading on DJB Website.
- 15) Project Director, M/s. Wipro Ltd., 6th Floor, Varunalaya Building-II for necessary modification in application software.

16) Guard File.

EE (EOP)

2doch 9

(R.S. Godboley) Director (Revenue)

21-6-19

ANNEXURE-'A'

Delhi Water Board Act, 1998 and Delhi Water & Sewer (Tariff and Metering) Regulations 2012 provides for levy of following charges as part of tariff:

1. Additional Sewerage Charge for using ground water in addition to Board water.

CATEGORY OF CONSUMER	MONTHLY CHARGE
Category-II (Commercial/Industrial) (i) Premises having built up area upto 500 sq.m. (ii) Premises having built up area from 501 sq.m. to 1000 sq.m. (iii) Premises having built up area above 1000 sq.m.	Rs. 500.00 Rs. 700.00 Rs.1000.00

However, such institutions where intensive use of ground water as additional water source is there, the rates are as follows:

(i) Hotels / Guest Houses

a. 0-50 Rooms : Rs.2,000/- Per Month

b. 51-100 Rooms : Rs.10,000/- Per Month : Over 100 Rooms, for every additional block of 50 Rooms or its part :

Rs.2,500/- per block (over Rs.10,000/-).

(ii) Banquet : Rs.10,000/- Per Month Per Banquet function site.

(iii) Hospital, Nursing Home

a. 0-25 Beds : Rs.1,500/- Per Month b 25-50 Beds : Rs.2,000/- Per Month

b. 25-50 Beds : Rs.2,000/- Per Month > 100 Beds over 100 Beds, for every additional : Rs.10,000/- Per Month > 100 Beds over 100 Deds : Rs.10,000/-

block of 50 Beds or its part : Rs.2,500/- Per Block (over Rs.10,000/-.

(iv) Malls, Cineplex : Rs.10,000/- Per Month

2. Sewerage Charges in respect of premises having cut-off water connections and/or without DJB's water connections, but discharging sewage into DJB sewerage system, are also billed as below:

CATEGORY OF CONSUMER	MONTHLY CHARGE
Category-II (Commercial/Industrial) and Category-III-A & III-B	3
 (i) Premises having built up area upto 500 sq.m. (ii) Premises having built up area from 501 sq.m. to 1000 sq.m. (iii) Premises having built up area above 1000 sq.m. 	Rs. 1000/- Rs. 1500/- Rs. 2500/-

I. Process for Levy of Additional Sewerage Charges for Commercial Category.

Activation -

Open the existing KNO in CC&B.

2. Select the premise and then select the Characteristics Tab.

- 3. In the Characteristics Tab, select the "Additional Sewerage Charges Applicability" and select the Characteristic Value as "Yes" or "No".
- 4. Ensure the Built Up Area is mentioned correctly under the same page of Characteristics Tab of Premise.

Billing -

1. Calculate Manual amount from 01-11-2018 to last date of Billing already done.

- Addition through Employee Portal to be given for such calculated amount as above by the ZRO.
- 3. New bill generated through CC&B will reflect levy of Additional Sewerage Charges on the bill as well as Addition done by the ZRO for the period 01-11-2018 to last date of billing.

II. Process for Levy of Sewerage Maintenance Charges for Commercial Category.

Activation -

Open the existing KNO in CC&B.

2. In case of new connection, Generate the KNO from Consumer Portal for Sewerage Only – Commercial Category.

3. Select the premise and then select the Characteristics Tab.

4. Ensure the Built Up Area is mentioned correctly under the same page of Characteristics Tab of Premise.

Billing -

- Calculate Manual amount from 01-11-2018 to last date of Billing already done.
- Addition through Employee Portal to be given for such calculated amount as above by the ZRO.
- 3. New bill generated through CC&B will reflect Sewerage Maintenance Charges on the bill based on the Built Up Area as well as Addition done by the ZRO for the period 01-11-2018 to last date of billing.
- III. Process for Levy of Sewerage Maintenance Charges for Category 3A and 3B alongwith Ground Water Billing.

Activation -

Open the existing KNO in CC&B.

2. In case of new connection, Generate the KNO from DAF Screen in Data Entry App for Cat-3A (Ground Water Non – Packaging) and 3B (Ground Water Packaging).

Select the premise and then select the Characteristics Tab.

4. Ensure the Built Up Area & Number of Bore wells is mentioned correctly under the same page of Characteristics Tab of Premise.

Billing -

1. Bill generated through CC&B will reflect Sewerage Maintenance Charges on the bill based on the Built Up Area as well as Ground Water Billing Charges.