OFFICE OF THE DIRECTOR REVENUE
DELHI JAL BOARD: GOVT OF NCT OF DELHI
VARUNALAYA PH-II, KAROL BAGH, NEW DELHI.

OFFICE ORDER No. 03 **DATED:** 04.01.2019 07

DJB vide order No. DJB/DOR/ZRO(HQ)/2011/11482 to 11577 dated 31.10.2011 has appointed Competent Authority and Appellate Authority for implementation of the Delhi (Right of Citizen to Time Bound Delivery of Services) Act, 2011 (copy enclosed).

Now, in pursuance of above notification and as per section 9 read with sub section (2) of Delhi (Right of Citizen to Time Bound Delivery of Services) Act, 2011, The Competent Officer is conferred powers of Drawing & Disbursing Officer (DDO) under this Act, for the purpose of payment of cost in accordance with the law, procedure and rules as applicable.

The Competent Officer will utilize the imprest money available at their disposal to make such cost to the citizen on demand as compensatory cost for delay in delivery of citizen related service against acknowledgement and receipt as per the format as prescribed in the rules as per section 9 read with sub section (3) of the said Act.

This issues with the approval of Competent Authority.

04/01

(R.S. Godboley)
Director(Revenue)

All Executive Engineers
All JDs/ DDs/ ZROs

No F-DJB/DoR/2019/208 Dated 07-01-19

Copy to:

1. PS to Chief Secretary, GNCTD, Delhi Secretariat, IP Estate, ND-22.
2. PS to CEO for kind information please.
3. PS to Secretary (IT), GNCTD
4. All Members/CVO/Addl. CEO, DJB.
5. Chief Engineers/ All Superintending Engineers/ All Directors
6. All Joint Director/ Dy. Directors/ Assistant Commissioners/ Administrative Officers
7. System Analyst (IT), GNCTD
8. Executive Engineer (EDP): for uploading on the website of DJB.
9. Consultant (PR): for publishing in the Varun Patrika.

Ctr. No. 102 Date 15/01/19

AE(EDP) Prog-I 15-01-19

Director(Revenue)
04/01/19

DELHI JAL BOARD: GOVT. OF N.C.T. OF DELHI
OFFICE OF THE CHIEF EXECUTIVE OFFICER
VARUNLAYA PH-II KAROL BAGH, NEW DELHI

OFFICE ORDER NO. 267 DATED : 31/X/11

Reg. Appointment of Competent Authority and Appellate Authority under the Delhi (Right of Citizen to Time Bound Delivery of Services) Act, 2011 (Delhi Act 07 of 2011)

In pursuance of the provisions of section 9 of the Delhi (Right of Citizen to Time Bound Delivery of Services) Act, 2011 (Delhi Act 07 of 2011) I, Ramesh Negi, Chief Executive Officer, Delhi Jal Board, appoint all the Executive Engineers [W/S/R] to act as Competent Authority for ensuring time bound delivery of e-SLA service viz. providing "New Water Connection" in their respective area.

2. Further, in pursuance of the provisions of sub section (2) of section 11 of the said Act, all the Joint Directors of Revenue will act as the Appellate Authority in respect of the area under their respective jurisdiction.

(RAMESH NEGI)
CHIEF EXECUTIVE OFFICER,
DELHI JAL BOARD.

DELHI JAL BOARD : GOVT. OF NCT OF DELHI
OFFICE OF THE DIRECTOR (REVENUE)
VARUNALAYA PHASE II : KAROL BAGH : NEW DELHI

No. DJB/DOR/ZRO(HQ)/2011/ ~~11504~~ 11482–11577 Dated : 31/10/2011

Reg. Appointment of Competent Authority and Appellate Authority under the Delhi (Right of Citizen to Time Bound Delivery of Services) Act, 2011 (Delhi Act 07 of 2011)

Kindly find enclosed herewith orders of Chief Executive Officer, Delhi Jal Board, regarding appointment of Competent Authority, Appellate Authority, Nodal Officer under Delhi (Right of Citizen to Time Bound Delivery of Services) Act, 2011 (Delhi Act 07 of 2011) in respect of service of providing "New Water Connection (Domestic)" for immediate compliance.

(D. Varma)
Director (Revenue)

All Executive Engineers
All Joint Directors of Revenue
All ZROs/ Addl. ZROs

Copy to:

1. PS to Chief Secretary, GNCTD, Delhi Secretariat, IP Estate, ND-2 2. PS to CEO, DJB
3. PS to Secretary (IT), GNCTD
4. Addl. Secretary (IT), GNCTD, DoIT, 9th Level, B-Wing, Delhi Secretariat, IP Estate, ND-2
5. All Members/ CVO/ Addl. CEO, DJB
6. Chief Engineers/All Superintending Engineers/All Directors
7. All Joint Directors/ All Dy. Directors/ All Assistant Commissioners/ All Administrative Officers
8. System Analyst (IT), GNCTD
9. Executive Engineer (EDP): For uploading on the website of DJB.
10. Consultant (PR): for publishing in the Varun Patrika