

DEPARTMENT OF WOMEN & CHILD DEVELOPMENT
GOVT OF NCT OF DELHI
1-CANNING LANE, K.G. MARG, NEW DELHI-110001
(Financial Assistance Section)

U.No. 40/DWCD/FAS/PGMS/2017-18/31945-46.

27 Dated:
NOV 2018

Subject: Disposal of not satisfied PGMS

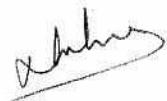
A meeting was chaired by Hon'ble Chief Minister to review the functioning of the PGMS on 19/11/2018. It was decided that the working of PGMS shall be reviewed twice a month by the Hon'ble C.M. These meetings shall be held on 15th and 30th /31st of each month. In case any of these days is a holiday the meeting shall be held on the next day after the due dates.

A PGMS review meeting is scheduled to be held on 05/12/2018 i.e Wednesday to discuss the pendency of PGMS as main agenda point in Hon'ble Chief Minister of Delhi meeting held on 19/11/2018.

The main focus of the meeting was to discuss the long standing pendency of grievances in respective departments and to take necessary steps to satisfy the complainant in time bound manner.

There are 1535 not satisfied PGMS at the level of WCD Department. Therefore all the Deputy Directors & District Officers are requested to monitor the PGMS of their concerned branches and ensure that the matter is dealt upto the level of satisfaction of the complainant before 04/12/2018. In case the issue is non resolvable the same should be reflected on the PGMS Portal too.

Hence it is requested to go through all the issues concerning your branch and all the issues be revisited personally so that the same could be taken to the logical end.


Sr. Superintendent (FAS)

Copy to:

- (Dist. officers)
- All Deputy Directors/Branch In-Charges, WCD Headquarters
 - OSD to Director.