

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI  
ADMINISTRATIVE REFORMS DEPARTMENT  
7th FLOOR, 'C' WING, DELHI SECRETARIAT, I.P. ESTATE, NEW DELHI 110002  
Email- arupdate@nic.in

No.F.19/16/AR/2016/Misc/Part file-2 (2017)/ 5222-530 Date: 23/03/18

CIRCULAR

As you are aware, Public Hearing timings have been scheduled from 10:00 am to 11:00 am, for general public to meet the officers without prior appointment for redressal of their grievances.

Instructions have been issued to ensure presence of all officers in their offices. However, a few complaints are still being received in Administrative Reforms Department regarding absence of officers during Public Hearing timings. These are mostly in cases where Officers are on leave or hold additional charge or are away on field duty / attending courts. Therefore, in case of such exigencies, HODs should make necessary arrangement of Link Officer for public hearing on such occasions.

(Rakesh Bali)  
Secretary (AR)

To

All the Pr. Secretaries/ Secretaries/ HODs of GNCT of Delhi including autonomous bodies/commissions/boards under GNCT of Delhi.

Copy for information to:-

- i) Secretary to Hon'ble LG, Delhi
- ii) Secretary to Hon'ble Chief Minister, Delhi.
- iii) Secretary to Hon'ble Dy. Chief Minister, Delhi.
- iv) Secretaries to all Hon'ble Ministers, GNCT of Delhi.
- v) SO to Chief Secretary, Delhi
- vi) The Spl. Secretary (PGMS), Office of the Chief Minister, Delhi, GNCTD.

May be uploaded on website of the Deptt.

Submitted please  
11/04/18

Section Officer  
C Admin

Advt. Programme, W (C)

Office of the Secretary (SW/WCD)  
Deptt. of Social Welfare  
Govt. of NCT of Delhi  
28 MAR 2018  
Dy. No. 1333

DWCD  
In Meeting

Spl. Dir. a  
(Admin)

A copy to  
O.S.O to  
Dir.

DD (Admin)

11/04/18

SR Abhishek jey