

29/03/18  
8/3/18

TRANSPORT DEPARTMENT, GOVT. OF NCT OF DELHI  
5/9 UNDER HILL ROAD, DELHI-110 054.

MLO/NZ/2017/68/8168-73

Dated: 7<sup>th</sup> March, 2018

**ORDER**

The Transport Department has introduced 100% on-line services at four Zonal Transport Authorities namely, Janakpuri, Vasant Vihar, Mall Road & I.P. Depot.

The Transport Department further intends to introduce completely online services for Learning License and Permanent Driving License at Dwarka & Loni Zonal Transport Authorities.

DIMTS has agreed to set up Help Desk Counters for providing the services of filling up of online applications and deposit of fees on 'No Profit -No Loss' basis'.

In order to encourage online transactions, Help Desks will be set up at Dwaraka, Loni, Vasant Vihar & Mall Road, as a Pilot Project, for a period of three months or till the Door Step Delivery of services are introduced, whichever is earlier.

This issues with the prior approval of the Hon'ble Minister (Transport).

  
(S.S. CHAUHAN)

**DY. COMMISSIONER (OPERATIONS-II)**

MLO/NZ/2017/68/8168-73

Dated: 7<sup>th</sup> March, 2018

Copy forwarded for information to:-

1. Secretary to Hon'ble Minister (Transport), Delhi Secretariat, I.P. Estate, Delhi.
2. OSD to Commissioner (Transport).
3. Incharge, DIMTS, with the request to set up Help Desk Counters at the earliest at Dwaraka, Loni, Vasant Vihar & Mall Road on 'No Profit -No Loss' basis'.
4. All licensing Authorities / MLOs
5. Sr. System Analyst for uploading this order on the website.
6. Guard file.

  
(S.S. CHAUHAN)

**DY. COMMISSIONER (OPERATIONS-II)**

for uploading  
on website.

SAIT(MS)  
08/03/18