

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

**Grievance No. PGC/2017/Annex.II/Rev./28**

**Date of hearing: 22.11.2018**

Complainant : Sh. Daya Ram, Absent  
Respondent : District Magistrate (North)  
Revenue Department, GNCTD.  
Through Sh. Santosh Dutt, Patwari,  
LAC (North), Present.

**1. Brief facts of the case**

1. The complainant filed a grievance case in PGC on 02.11.2017 against O/o. District Magistrate, North Delhi, GNCT of Delhi, regarding the issue of wrong demarcation and release of compensation as decided vide order No.108/80-81 in respect of land acquired at Khampur Village, Delhi-110036.

1.1 First hearing in the case was held on 18.1.2018 followed by hearings on 8.3.2018, 22.3.2018, 3.5.2018, 7.6.2018, 12.7.2018, 20.9.2018 and 22.11.2018.

**2. Facts emerged during the proceedings**

2.1 An ATR has been filed on behalf of the Naib Tehsildar of the respondent department stating that as directed by the Commission, "a circular has been sent to all LACs, Director, NHAI, SDM (Alipur), Deputy Secretary(L&B), BDO (North), Sadar Kanungo and Record Keeper, Distt. North for the record of possession proceeding, payment i.e. Statement 'A' & NM etc. of Award No.108/80-81 and alternative /allotment accommodation to the families affected by the widening of G.T. Karnal Road list file of Award No.12/81-82 village Khampur is not traceable in available record in LAC Branch, District North. But till date, no reply has been received so far from the concerned offices/branches. "

2.2 Despite convening several hearings in this case, the case could not see a logical end in the absence of ownership record in respect of the complainant. The proceedings in the Commission were attended by the representatives of the several authorities i.e. Revenue Department, PWD, Land & Building, National Highways Authority of India, but despite best efforts by these authorities, neither any record pertaining to possession nor any other document relating to acquisition of land could be made available to the Commission to resolve the matter and provide relief to the complainant. The records were also not found in Sadar Kanungo Branch, Tis Hazari despite visit by Patwari, O/o. LAC(North)

himself. The Revenue Authorities informed during the hearings that copy of the Award passed in this regard is available with the Land Acquisition Collector (North), however, the other related supporting documents required for this purpose are not available in their office. The complainant was also requested to extend cooperation to the Revenue Authorities in providing whatever documentary proof they have in their possession with regard to possession of land but even they could not provide any documents and denied that they are in possession of any documents in this regard.

**2.3** Shri Santosh Dutt, Patwari, O/o. ADM/LAC/N informed that despite their best efforts, the records could not be traced for release of compensation to the complainants. It is also transpired from the records that even a meeting by ADM(North) in this regard with different agencies involved could not produce any successful results as the records are very old.

2.4 The complainant is not present during the hearing today and also not appearing in the past many proceedings in the Commission.

**3. Directions**

3.1 In view of the fact that eight (08) hearings in the matter have been held in the Commission to dispose of the grievance of the complainant and despite the best efforts put in by various departments i.e. LAC(North), Revenue Department, PWD, Land & Building Department, NHA and the complainants themselves, required documents in respect of the possession of land by the complainant could not be made available for providing relief to the complainant, the matter is allowed to rest with the direction to LAC (North), Revenue Department, GNCTD that as and when the required documents are traced, it may be brought to the notice of the Commission immediately. Efforts to trace the documents may continue to be taken vigorously by the respondent department.

(ASHOK KUMAR)  
CHAIRMAN (PGC)

Copy to:

1. Ms. Tanvi Garg, District Magistrate (North), Revenue Department, Govt. of NCT of Delhi, GT Karnal Road, Alipur, Delhi – 110036.

2. Tehsildar (Alipur), Revenue Department, Govt. of NCT of Delhi, GT Karnal Road, Alipur, Delhi – 110036

3. Sh. Daya Ram