PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi) M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 20th June, 2018

Complainant	:	Shri Romy Sharma,
Respondent	:	Deputy Commissioner (Nazafgarh Zone),
Grievance No. Grievance filed on First hearing in the PGC, Scheduled on	: : :	PGC/2017/MCD/294 17.07.2017 05.09.2017

1. Brief facts of the complaint

Sh. Romy Sharma filed a complaint in PGC on 17.07.2017 regarding illegal construction on the common terrace by the flat owner of Flat No. 9258, C-9, Vasant Kunj, New Delhi.

2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened three hearings since 05.09.2017 and at the last hearing held on 20^{th} June, 2018 the following were present:

Complainant	:	Present
Respondent	:	Shri Mohd. Ahmad, AE (B), Nazafgarh Zone

3. Relevant facts emerging during the hearing

3.1 At the last hearing held on 09.05.2018, the directions of PGC were as follows :

As a considerable delay in the demolition has taken place, Ex. Engineer (B), Nazafgarh Zone is directed to take complete action on priority. The charges of removing the debris / malba should also be recovered from the owner of the flat. An Action Taken Report in the matter be filed on the next date of hearing.

3.2 Sh. Mohd. Ahmad, AE (B), Nazafgarh Zone is present in the hearing and informed the Commission that programme to take action in the matter was fixed for 5.6.2018 but due to unavailability of police force the same could not be materialized. Further a special programme was fixed for 18.6.2018 but the property was found locked. Now again next programme is fixed for 1st week of next month to take action in the matter.

4. Directions of the PGC

Executive Engineer (B), Nazafgarh Zone is directed to take action in the matter on priority as per DMC Act and submit a report in the matter to this Commission.

With the above directions the matter stands closed at the level of PGC.

(SUDHIR YADAV) Member (PGC)

Copy to:

- Commissioner, South Delhi Municipal Corporation, 9th Floor, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi - 110002
- 2. Deputy Commissioner (Nazafgarh Zone), SDMC, Main zonal Building, Near Dhansa Stand, Nazafgarh, New Delhi-110043
- 4. Executive Engineer (B), Nazafgarh Zone, SDMC, Main Zonal Building, Near Dhansa Stand, Nazafgarh, New Delhi-110043
- 5. Asstt. Engineer (B), Nazafgarh Zone, SDMC, Main Zonal Building, Near Dhansa Stand. Nazafgarh, New Delhi.-110043
- 6. Shri Romy Sharma