

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 11<sup>th</sup> July, 2018

Complainant : Sh. Harpreet Singh,  
Respondent : Deputy Commissioner (West  
Zone), SDMC  
Grievance No. : PGC/2018/MCD/08

**1. Brief facts of the complaint**

Sh. Harpreet Singh has filed a grievance in PGC on 01.03.2018 regarding leakage from the bathroom of occupant of second floor of J-3/58B, Rajouri Garden and relocation of his water tank of the complainant on next floor without permission.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened four hearings in the matter and in the last hearing held on 11.07.2018 following were present:

Complainant : Present  
Respondent : Sh. S.P. Gupta, AE (B)

**3. Relevant facts emerging during the hearing**

3.1 Shri S.P.Gupta, A.E.(B), West Zone is present in the hearing and submitted a report stating that a special demolition programme was fixed for 10.07.2018 and sealed the third floor of the property in question in the presence of police officials of Police Station, Rajouri Garden, which was booked vide file No. EE(B)-1/WZ/UC/2018/103 dated 12.04.2018.

3.2 The complainant present in the hearing informed the Commission that his grievance for leakage of water and relocation of his water tank has still not been sorted out.

**4. Directions of the PGC :**

**Action on the part of SDMC has been completed. As regards the complaint regarding non access to the water tank and repair of leakage, the matter relates to private individuals and should preferably be sorted out themselves.**

**However, in case if the access to the water tank placed on the roof top, is denied than police authorities be approached for needful action and directions to the concerned party.**

**With the above directions in the matter the case stands closed at the level of PGC.**

(SUDHIR YADAV)  
Member (PGC)

Copy to:

1. Commissioner, South Delhi Municipal Corporation, 9<sup>th</sup> Floor, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi- 110002
2. Deputy Commissioner (West Zone), SDMC, Community Centre, Vishal Enclave, Near Rajouri Garden Police Station. Delhi-110027
3. Asstt. Engineer(Building), West Zone, SDMC, Community Centre, Vishal Enclave, Near Rajouri Garden Police Station, New Delhi – 110027
5. SHO, P.S. Rajouri Garden, New Delhi - 110027
6. Shri Harpreet Singh