

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97

Dated: 21.2.2018

Complainant : Sh. Rajeev Gupta
H-43, Lajpat Nagar-1,
New Delhi

Respondent : BRPL
Grievance No. : PGC/2018/Power/13
Grievance filed on : 21.12.2017
First hearing in PGC : 21.2.2018
scheduled on

1. Brief facts of the complaint

A grievance was received in PGC from Sh. Rajiv Gupta regarding wrong assessment of the electricity used and subsequently demand raised arbitrarily for CA Nos. 101932164 and 101932129

2. Proceedings in the Public Grievances Commission

The first hearing was scheduled in the PGC on 21.2.2018 wherein the following were present:

Complainant: Present
Respondent: Sh. Surender Kumar, BRPL
Sh. Saurish Chatterjee, BRPL

The department has filed a detailed ATR informing the Commission that the electric connections sanctioned vide CA no. 101932164 and 101932129 under domestic category were being used unauthorisedly for non domestic purpose for running a paying guest accommodation in the premises in question which is a violation of tariff order.

A copy of ATR is being sent to the complainant.

The Commission observes that BRPL has acted as per their Rule and Regulations and has followed the due process.

3. Directions of PGC

In view of the above, the Commission would not like to proceed further in the matter and has decided to close the case.

Copy to:-

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o/v

N. Dilip Kumar

(N. Dilip Kumar)
Member, PGC

26-2-18

- The Principal Secretary, Department of Power, 8th Level, Delhi Sachivalya, I.P. Estate, New Delhi.
- The Head Customer Care, BRPL, BSES Bhawan, Nehru Place, New Delhi-19
- Sh. Rajeev Gupta, H-43, Lajpat Nagar-1, New Delhi
- PS to Member