

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 14th Nov., 2018

Complainant : Smt. Sanju Devi
Respondent : Deputy Commissioner,
Central Zone, SDMC
Grievance No. : PGC/2018/MCD/14

1. Brief facts of the complaint

Smt. Sanju Devi filed a grievance in PGC on 17.04.2018 regarding encroachment in the form of chajjas in Sangam Vihar due to which it has become difficult to walk on the street and requested the PGC for relief.

2. Proceedings in the Public Grievances Commission

The PGC has convened seven hearings in the matter and in the hearing held on 14.11.2018, the following are present:

Complainant : Absent
Respondent : Sh. Bijender Singh, A.E.(M)
Sh. Shishir, J.E. (M)

3. Relevant facts emerging during the hearing

Shri Bijender Singh, Asstt. Engineer (M) III, Central Zone, SDMC is present in the hearing and submitted a report stating that the work of maintenance in unauthorized colony i.e. Sangam Vihar, AC-49 does not pertain to SDMC and the same has been assigned to DSIIDC vide note dated 09.11.2017 of Hon'ble Minister of Power, PWD, UD, Health, Industries & Home, Govt. of NCT of Delhi.

4. Directions of the PGC

4.1 Action on the part of SDMC is complete and hence the initial grievance of the complainant has been resolved.

4.2 Shri Arun Mishra, Executive Director, DSIIDC is advised to take note of the submissions of the complainant that there are encroachments in the form of toilets, water tanks with structures etc. on govt. land in Sangam Vihar, initiate action and submit an Action Taken Report to this Commission.

4.3 With the above directions in the matter the case stands closed at the level of PGC.

(ASHOK KUMAR)
CHAIRMAN

Copy to:

- 1 Sh. Ramesh Verma, Deputy Commissioner (Central Zone), SDMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi – 110024
- 2 Shri Arun Mishra, Executive Director, Delhi State Industrial & Infrastructure Development Corporation, N-36, Bombay Life Building, Connaught Circus, Rajeev Chowk, New Delhi - 110001
- 3 Sh. Ranvir Singh, Executive Engineer (Maintenance)-III, Central Zone, SDMC, Jal Vihar Road, Lajpat Nagar-II, New Delhi – 110024
- 4 Smt. Sanju Devi